

Profile Manager Version 4.2.1

Release Notes – May 2021

Highlights

Release v4.2.1 offers

- Dynamic group changes during client login
- Multi-factor Authentication (MFA) via BlueFletch Launcher
- Handling of Refresh Token Expiry
- Enterprise Keyboard support for EC30
- Maintenance Updates

Device Support

- Android Support dessert Lollipop and above for Profile Client
- Apple iOS 11 and above for Profile Client

New in Profile Manager v4.2.1

Dynamic group changes during client login

An alternate method of adding users to dynamic groups is supported. When enabled, users will be added to selected groups with the capability to receive and initiate calls and to all other groups with the capability to initiate calls only.

Multi-factor Authentication (MFA) via BlueFletch Launcher

Multi-factor Authentication is now available when using the BlueFletch Launcher.

Handling of Refresh Token Expiry

The device user is now signed out after expiration of the refresh token.

Enterprise Keyboard support for EC30

Enterprise Keyboard is supported in EC30 device. On the EC30, the Profile client displays the login screen in landscape mode and other screens in portrait mode.

WFC Profile Manager 4.2.1 Components

Client versions:

	Service	version
1	WFC Profile Client	2.0.20406
2	WFC Voice G2	9.0.20407
3	WFC PTT Pro	3.3.10128

SERVER Builds:

	Service	Version
1	sfs-service	2.3.5
2	rules-engine	2.3.0
3	rules-builder-api	2.3.3
4	query-service	1.2.1
5	presence-service	2.1.0
6	action-handler-sfs	1.19.17
7	action-handler-presence	1.2.4
8	admin-service	2.46.21
9	scheduler- service	1.1.0
10	license-service	3.1.4
11	elasticsearch-service	6.4.0
12	logstash-service	6.4.0
13	mapping-service	2.2.2
14	ad-connector-service	2.1.5
15	email-service	2.0.0
16	secure-device-comm	4.2.13
17	Ext-manager	2.3.87.20439

UI Builds:

	Service	Builds
1	UI-Portal	1.19.52

Resolved Issues

Issue	Description
WFC-10843	UI issues on EC30 device
WFC-12284	PFM Client waiting for credentials when rebooting device with BlueFletch Launcher
WFC-12309	PFM Client sometimes does not show login screen
WFC-12438	Missing user/group display name in dispatcher history UI
WFC-12446	Phantom PTT Talk Groups created during AD/CSV import
WFC-12782	Profile client is in logged-in state after reboot if user launches the application manually before it gets launched automatically
WFC-12785	Connection timed out popup remains after network is reconnected and user is logged out
WFC-12792	Profile Client is not getting launched automatically and notification is not shown after device reboot
WFC-12808	User logout due to token expiry after upgrade
WFC-12819	If Profile Client is uninstalled while user is logged in, same user receives forced logout when logging in on another device.
WFC-12861	Profile client not responding is seen when network is disconnected and connected back after 15 mins
WFC-12872	Invalid username or password error is seen in device, when user tries to login (connecting back to network after dis-connectivity)
WFC-12936	Profile client not responding when interrupting current login (by clicking back) and relaunching profile client
WFC-13006	Imprivata user is not able to log in after getting force logout warning message
WFC-13081	Forced logout is always seen after logout and login again
WFC-13124	Moving user between PTT Pro departments is not working
WFC-13135	Blank screen and logout in combination with BlueFletch
WFC-13197	Assign featureKeys and clientSettings not working after PTT Pro server upgraded to 4.9.x
WFC-13252	User automatically logged-in after logout and clicking on notification in combination with BlueFletch
WFC-13382	Profile client is logged out whenever the refreshed access token is received from Bluefletch if the username is in mixed case

Known Issues

Issue	Description
WFC-13311	WFC Voice license is not obtained from Extension Manager for a previously unlicensed device for WFC Voice 9.0.20306 and later. Support for WFC Voice versions 9.0.20306 and later is planned for a June 2021 release. For support of these versions before June 2021, please contact Zebra support.

Usage Notes

Profile Manager v4.2.1 is compatible and has been released together with WFC Profile Client v2.0.20406.

Documentation

The following documentation can be found at <https://www.zebra.com/us/en/support-downloads/software/productivity-apps/profile-manager.html>.

Document Name	Description
MN-003433-04 Rev A: Profile Manager Administrator's Guide	A guide detailing the Zebra WFC Profile Manager portal user interface (dashboard) for administrators or technical representatives to manage an organization's use of mobile devices.
MN-003602-03 Rev A: Profile Manager Client Device User's Guide	A user guide for the WFC Profile Client, a device application providing a secure login interface for access to WFC applications. Upon login, the WFC Profile Client provides access to configured applications such as WFC Voice and WFC PTT Pro.
MN-003636-01 Rev B: Workforce Connect Active Directory Connector Install & Config Guide	A guide describing how to install and configure Active Directory (AD) Connector running on the customer site with the Profile Manager running on the Cloud.
MN-003720-01 Rev A: WFC Profile Client Applications Install & Config Guide for Administrator	A guide explaining on a high level how to "mass install" WFC client applications on client devices. This guide is MDM independent and shows adb commands.

About Profile Manager

Connect your entire workforce with Zebra's Workforce Connect Profile Manager Solution via Zebra-Hosted Cloud environment that interoperates with Zebra voice and/or push-to-talk services (sold separately). Workers inside or outside the four walls depend on their Mobile Devices for real-time access to business applications. To maximize productivity, your workforce needs to be able to reach co-workers, customers, supervisors, remote experts and more. WFC Profile Manager connects to customer data services in the cloud, authenticates, automates, and enables multiple user role selection for dynamic line extensions or push-to-talk groups on a shared device.