

# Workforce Connect Voice PBX Compatibility

Zebra **Workforce Connect**<sup>™</sup>

Powered by Zebra Savanna<sup>™</sup>

Zebra WFC Voice Client License Description	WFC VOICE CLIENT - CISCO CME STANDARD DEVICE LICENSE	WFC VOICE CLIENT - CISCO CME PREMIUM LICENSE PACKAGE	WFC VOICE CLIENT - CISCO CUCM STANDARD DEVICE LICENSE	WFC VOICE CLIENT - CISCO CUCM PREMIUM LICENSE PACKAGE	WFC VOICE CLIENT - AVAYA IP OFFICE STANDARD DEVICE LICENSE	WFC VOICE CLIENT - AVAYA AURA PREMIUM DEVICE LICENSE	WFC VOICE CLIENT - ASTERISK STANDARD DEVICE LICENSE	WFC VOICE CLIENT - RAULAND RESPONDER STANDARD DE V. LICENSE	WFC VOICE CLIENT - MITEL STANDARD DEVICE LICENSE	WFC VOICE CLIENT - MITEL STANDARD DEVICE LICENSE	WFC VOICE CLIENT - Alcatel STANDARD DEVICE LICENSE
SIP / IP PBX Server	Cisco CME	CISCO CME	Cisco CUCM	CISCO CUCM	Avaya IP Office	Avaya Aura	Asterisk	Rauland Responder 5	Mitel 3000	Mitel 5000	Alcatel OmniPCX
<b>STANDARD FEATURES</b>											
Basic Call (Start and End, Make and Receive)	•	•	•	•	•	•	•	•	•	•	•
Call Forwarding (Unconditional)	•	•	•	•	•	•	•	•	X	X	•
Call Forwarding (Busy)	•	•	•	•	•	•	•	•	X	X	•
Call Forwarding (No answer)	•	•	•	•	•	•	•	•	X	X	•
Call Transfer Attended	•	•	•	•	•	•	•	•	•	•	•
Call Transfer Un-Attended	•	• <sup>1</sup>	•	• <sup>1</sup>	•	•	•	•	•	•	•
Call Waiting	•	•	•	•	•	•	•	•	•	•	•
Caller ID	•	•	•	•	•	•	•	•	•	•	•
Hold/Resume	• <sup>2</sup>	•	• <sup>2</sup>	•	•	•	• <sup>2</sup>	• <sup>2</sup>	•	•	•
Message Waiting Indication (MWI)	•	•	•	•	•	•	•	•	•	•	•
Multiple Call Appearances (up to 4)	•	•	•	•	•	•	•	•	•	•	X
Do Not Disturb (DND)	•	•	•	•	•	•	•	•	X	X	•
<b>ENHANCED FEATURES</b>											
Call Park & Retrieve Directed — Transfer Call to Specific Slot	X	•	X	•	•	•	X	X	•	•	•
Feature Access Codes Enablement	X	•	X	•	•	•	•	•	•	•	•
Ad hoc conferencing: Merging 2 calls	X	•	X	•	X	•	X	X	X	X	X
Call Park and Retrieve — Park to Orbit	X	•	X	•	X	•	X	X	•	•	X
Distinctive Ring for Call Park	X	•	X	•	X	•	X	X	X	X	X
Distinctive Ring for Call Hold	X	•	X	•	X	•	X	X	X	X	X
Shared/Multi-Line Appearances (up to 6)	X	•	X	•	X	•	X	X	X	X	X
Speed Dial list download from PBX	X	•	X	•	X	X	X	X	X	X	X
PBX failover list up to 3 Hosts	X	•	X	•	X	•	X	X	X	X	X
Extension Mobility	X	•	X	•	X	X	X	X	X	X	X
IP address registration support for non-authenticated registratin	X	•	X	•	X	X	X	X	X	X	X
Services URL (Cisco)	X	•	X	•	X	X	X	X	X	X	X
Improved SRST	X	•	X	•	X	X	X	X	X	X	X
Dashboard of Parked Calls	X	•	X	X	X	X	X	X	X	X	X
Cisco Hunt Group Logout Feature Key Support	•	X	•	X	•	•	•	•	•	•	•

• = Supported for PBX

X = Not supported for PBX

1 = For Cisco PBXs, Workforce Connect Voice performs semi-attended transfers

2 = No Music On Hold

3 = Local Contact list Add, Edit, Delete



# Workforce Connect Voice PBX Compatibility



Zebra WFC Voice Client OPERATIONAL FEATURES
Customizable User Interface: through UI or XML file download
Call Accept types (3 choices)
Accept call (short message)
Speed Dialing
Call Waiting Volume/Interval adjustment
Set Ringer OFF while charging (Inbound call will not ring if charging)
Auto-Logoff/De-Register client if in-charger (w/Notification)
Voice Command: Call Contact
Incoming Call Voice Announcement
Direct IP to IP Media (Media Shuffling)
Coexistence with Native PTT Application
Configuration support via MDM
Feature Buttons that can launch Android applications
API Support
Lock phone configuration features (ringer type/volume, accepting calls, etc.)
Remote and multi-user configuration via TFTP/HTTP
Coexistence with cellular phone service
Headless mode (client running always in background)
BlueParrott Headset Button support
Profile Manager Support
Extension Manager Support
WFC Provisioning Service Support
Multiple languages support