Zebra DNA Cloud 3.1
Release Notes – July 2023

Highlights

- Enterprise Browser 3.4 added to Zebra Collection
- Enterprise Home Screen 6.0 added to Zebra Collection
- Enterprise Keyboard 4.2 added to Zebra Collection
- Now supports device(s) being managed by third-party EMM systems
- Adds search functionality for Advanced Setup and Managed Configurations for Apps
- Automatically replaces package names of older Zebra apps at installation when necessary

Device Support

Required software updates:

Device Models	Supported OS	Device Software Location
ET40/ET45	11-13-14.00-RG-U00 or later	Go to download page
TC15	11-14-13.00-RG-U00 or later	Go to download page
TC53	11-12-31.00-RG-U00 or later	Go to download page
TC58	11-12-31.00-RG-U00 or later	Go to download page
WS50	11-19-19.00-RN-U00 or later	Go to download page
All **SDM660-platform** devices running **Android 11**	11-26-05.00-RG-U00 or later	Go to download page

New Features in Zebra DNA Cloud (ZDNA) 3.1

- **Device(s) being managed by third-party EMMs can now be added to ZDNA**

    o Now supports devices for which the ZDNA client is not the Device Owner. This allows administrators to manage mixed populations of devices together in the ZDNA console, with access to *some* ZDNA features for all devices (as below).

    o On EMM-enrolled devices, administrators managing mixed populations are able to:

        ▪ Configure device settings*

        ▪ Perform remote support (except devices managed by SOTI)

        ▪ Reboot the device

        ▪ Delete device (Enterprise Reset)

    o Admins managing populations of devices **ONLY** enrolled in third-party EMM systems (with no ZDNA-managed devices), are **NOT** able to:

        ▪ Configure device settings

Admins have access to device settings in case of mixed population of devices, but such EMM-enrolled devices are "greyed out" in device lists and a warning is displayed on Target Devices page.

- **New Search Functions**
    - Search capabilities have been added to:
        - Device Settings > Advanced > Mobility Extensions (MX)
        - Zebra apps with Managed Configuration > Configure App
        - Third party apps with Managed Configuration > Configure App

Requirements

- Refer to the System Requirements section in ZDNA documentation.

Fixed Issues

- SPR-50834 - Devices showing 'Not Supported' in Android Updates page due to token issue resolved

Usage Notes

- Devices will not reboot automatically on editing app setup profile in Managed Configuration for EHS, EKB and ZWC

Known Issues

- Due to a concurrency issue, administrators might observe the following behavior in ZDNA Cloud:
    - All enrolled devices appear as "Not Supported" on the Android Updates page
    - License allocation fails, regardless of allocation method (group affiliation, serial number, etc.)
    TO RESOLVE: The _**Tenant Owner**_ must log out of ZDNA Cloud and then log in again.
- APN profile configured through Device Settings (Advanced) displays the status incorrectly, but the functionality works correctly on the device.
- When first booting (or rebooting from either a cold boot or hard reset), all Zebra devices running Android 13 (or later) must be unlocked (using PIN, password or pattern) before the ZDNA client app will launch. Also applies to 6490- and 6375-platform devices running Android 11.
- Configuring NFC settings sometimes displays an error despite being applied properly on the device.
- When creating a managed configuration for Enterprise Keyboard, remapping a programmable key requires two backslash ("\\") characters (rather than one, as documented).

Important Links

- About Zebra DNA Cloud
- Zebra DNA Cloud Setup
- Zebra DNA Cloud Licensing

About Zebra DNA Cloud

Zebra DNA Cloud integrates our Mobility DNA portfolio solutions into a single, intuitively organized interface. By harnessing our existing software's capabilities, we offer customers and partners secure solutions that help deploy, manage and support every stage of device lifecycles. With Zebra DNA Cloud, organizations can tailor device settings to meet their specific needs by leveraging Mobility Extensions (Mx). Application management and configuration of Mobility DNA tools will ensure users have access to the Zebra applications required to accomplish their work. Administrators can leverage LifeGuard OTA to ensure their devices are always up to date with the latest features and security, all with a single click and without having to touch each device physically.