MC9200 ANDROID UPGRADE

UPGRADE MC9200 PREMIUM DEVICES FROM WINDOWS TO ANDROID, OR ANDROID TO WINDOWS

With so much change in the world of operating systems, it can be a challenge to determine which operating system (OS) you want in your mobile computers — the OS you choose today may not be the OS you need in the near future. That’s why we allow you to swap operating systems on your MC9200 Premium mobile computers. This Zebra-only feature allows you to choose from three supported operating systems today — Android KitKat 4.4, Windows Embedded Handheld 6.5 and Windows Embedded Compact 7.0 — and switch to any of the supported operating systems in the future. The result? The MC9200 you buy today can adapt to meet the changing OS needs of your business, effectively reducing risk, ensuring usability throughout the lifecycle of your mobile computer and protecting your mobility investment.

How to upgrade your MC9200 devices

The MC9200 Android OS is available for certain MC9200 premium devices (see supported hardware below). The upgrade is performed at a Zebra Service Depot. Please contact your local sales representative for ordering part numbers and pricing.

- The upgrade requires a separate orderable service: Zebra service contracts entitle customers to receive software maintenance releases and patches, but do not entitle customers to major operating system version releases or upgrades.
- Customers must provide all the serial numbers for the devices they wish to upgrade when the Purchase Order for the upgrade service is submitted.
- All devices must be in working condition to be upgraded.
- Devices will be wiped clean prior to upgrading and will be returned with the new operating system only installed, unless you have a service agreement that includes Commissioning. If your service agreement includes Commissioning, you will simply need to provide a new Gold image in order to receive fully commissioned devices that are ready to use, right out of the box, with all your applications, settings and configurations.

Supported hardware configurations

The following MC9200 Premium configurations are eligible for an OS upgrade:

- MC92N0-G30SYQA6WR
- MC92N0-G30SYGQA6WR
- MC92N0-G30SYJQA6WR
- MC92N0-G30SYEQA6WR
- MC92N0-GA0SYQA6WR
- MC92N0-GA0SYGQA6WR
- MC92N0-GA0SYJQA6WR
- MC92N0-GA0SYEQA6WR
- MC92N0-GM0SYQA6WR
- MC92N0-GM0SYGQA6WR
- MC92N0-GM0SYJQA6WR
- MC92N0-GM0SYEQA6WR
- MC92N0-GL0SYQA6WR
- MC92N0-GL0SYGQA6WR
- MC92N0-GL0SYJQA6WR
- MC92N0-GL0SYEQA6WR
- MC92N0-GJ0SYQA6WR
- MC92N0-GJ0SYGQA6WR
- MC92N0-GJ0SYJQA6WR
- MC92N0-GJ0SYEQA6WR
- MC92N0-GP0SYQA6WR
- MC92N0-GP0SYGQA6WR
- MC92N0-GP0SYJQA6WR
- MC92N0-GP0SYEQA6WR
- MC92N0-GP0SYQA6WR
- MC92N0-GP0SYGQA6WR
- MC92N0-GP0SYJQA6WR
- MC92N0-GP0SYEQA6WR
- MC92N0-GL0SYQA6WR
- MC92N0-GL0SYGQA6WR
- MC92N0-GL0SYJQA6WR
- MC92N0-GL0SYEQA6WR
- MC92N0-GJ0SYQA6WR
- MC92N0-GJ0SYGQA6WR
- MC92N0-GJ0SYJQA6WR
- MC92N0-GJ0SYEQA6WR
- MC92N0-GP0SYQA6WR
- MC92N0-GP0SYGQA6WR
- MC92N0-GP0SYJQA6WR
- MC92N0-GP0SYEQA6WR

Additional Support

MC9200 Premium devices purchased today can be adapted to meet the changing OS needs of your business, effectively reducing risk, ensuring usability throughout the lifecycle of your mobile computer and protecting your mobility investment.

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- Supported hardware configurations

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