

## Mobile Printer Portfolio Guide

FOCUSING ON YOUR PRINTING NEEDS





## **Equip Your Mobile Workforce with** the Power to Print on Demand

Increase your employees' productivity, precision and accuracy. Equip them with wireless mobile printers that are tailored to how they work and the job they do. Printers range from those ideal for occasional use, to rugged machines that feature a range of latest connectivity options and robust functionality that keeps you operating in even difficult situations.

## **Choose the Printer that is Perfect for Your Needs**

Regardless of your industry or whether you're printing barcodes, labels, receipts or tickets, we make it easy to compare Zebra mobile printer features, performance and cost. Our Premium line will keep you printing in even the most challenging, high volume environments. Rely on our Midrange printers for moderate volume, less demanding applications. And our Value class is an ideal lower volume, lower cost solution.



# **QLn Series**

Lightweight, drop resistant and user friendly, QLn<sup>™</sup> mobile printers are ideal for warehousing, shipping and receiving, and merchandising. Our QLn220 and QLn320 Healthcare mobile printers with disinfectant-ready plastics are ideal for mobile specimen collection or other healthcare applications. Use them to print barcode labels, receipts and other documents exactly when and where they're needed. The Link-OS<sup>®</sup> technology makes them easy to integrate, manage and maintain from a PC, smartphone or tablet, anywhere in the world.



### RUGGED PREMIUM ZQ500 Series

The industry's most rugged mobile printers that can withstand repeated drops to concrete from 6.6' (2m). With an IP54 rating, they are protected from liquid and solid ingress, plus have a Mil-Std 810g rating for shock and drop. Large buttons and a user-friendly interface are easy to operate, even when wearing gloves. Zebra's Link-OS makes them simple to integrate, manage and maintain.





These mid-range printers have the features you need, in the design you want, for the price you can afford. With the latest connectivity options, the iMZ printers are perfect for applications both inside and outside the four walls. With the small, stylish design, they work well in customer facing environments and are compatible with the latest smartphone and tablet operating systems.



# EZ320 Mobile Printer<sup>\*</sup>

Zebra's EZ320<sup>™</sup> mobile printer offers outstanding performance with the features you need to best meet a variety of mobile receipt and ticket applications. Bluetooth<sup>®</sup> wireless connectivity, a rugged design and an easy-to-charge 8-hour battery enable true mobility and reliable performance on the road, on farms, in retail stores, or in warehouse and manufacturing environments. And fast print speed combines with easy loading and operation to enhance user efficiency.



## **ZQ110 Mobile Printer**

This affordable 2-inch mobile printer produces receipts and tickets on demand and on the go. Although it prints at speeds up to 3.5 inches-per-second, it slips easily into a pocket and weighs only eight ounces. The "sleep mode" helps to conserve battery power, and the mobile printer connects wirelessly to a range of Apple, Android and Windows devices.

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### Software

Demand is growing for devices that are mobile, intelligent and connected to the cloud. This emerging need calls for new technologies and solutions. In response, Zebra has created the Link-OS environment: an open platform that pairs an operating system for smart Zebra devices with powerful software apps, making the devices easy to integrate, manage and maintain from any location.

For more information go to zebra.com/linkos



### **Service**

The Zebra OneCare Service portfolio maximizes the availability and productivity of your devices. Key features include technical support, software support & update\* and comprehensive coverage. Optional Visibility Services are also available for all Link-OS enabled printers.

\* Zebra provides help desk support & update for software, excluding custom software applications, modifications and customer configurations.

For more information go to zebra.com/zebraonecare



## **Supplies**

#### **Quality Supplies Are Business Critical**

The labels, tags and receipt paper used in your operations provide you with critical information to your business. It helps enhance the customer experience, enables you to improve operational efficiency, supports the growth of your business and can even ensure brand consistency. Using the wrong label for the application, or one that is of low quality, could lower productivity as well as customer satisfaction.

#### **Discover the Value of Zebra Supplies**

Zebra has intimate knowledge of thermal printers and understands the importance of using quality materials and processes. When you use high-quality, pre-tested, reliable Zebra Supplies you can rest assured that the supplies you rely on to provide critical data to improve your operations, don't negatively affect your operational productivity and efficiency.

For more information go to zebra.com/supplies



### **Accessories**

You rely on mobile printers to increase employee productivity and accuracy. Whether you're printing labels, receipts or tickets, accessories like Batteries, Chargers and Cradles, Carrying Options and others will help to make your entire operation faster, more flexible and more reliable even in harsh or other demanding environments. These accessories can help to extend your capabilities and enable you to lower the total cost of ownership.

For more information go to zebra.com/accessories



## Using this Interactive Guide

All of the Zebra mobile printers are listed in this interactive guide.Click on the icon menu below to search by market or printer series and find the mobile printer that's right for your printing needs.

**BY MARKET** 

### **BY PRINTER SERIES**

VALUE

### Retail and Hospitality MOBILE EXECUTION

Mobility has dramatically transformed the way we engage with connected customers, and the way we work. The mobile worker has to do more tasks in a more efficient and coordinated way. This provides better customer service, and ultimately a more profitable business through relevant consumer engagement, increased sales conversion and greater customer loyalty.

Primary Use Case	Ideal Applications	Print Width	Printer
Inventory/Price Display Compliance Click and Collect		4"/ 104mm labels, receipts and/or tags	
	<ul> <li>High-duty cycle environment</li> <li>Optimized for labels, can print receipts</li> </ul>	3"/ 72mm labels, receipts and/or tags	
	Durable mobile printer	2"/ 48mm labels, receipts and/or tags	
		4"/ 104mm labels, receipts and/or tags	
Inventory Management, Cycle Count	<ul> <li>High-duty cycle environment</li> <li>Optimized for labels, can print receipts</li> </ul>	3"/ 72mm labels, receipts and/or tags	
Receiving, Put-Away, Reverse Logistics Picking, Staging, Packing, Shipping	Durable mobile printer	2"/ 48mm labels, receipts and/or tags	
	<ul><li>High-duty cycle environment</li><li>Optimized for receipts,</li></ul>	4"/ 104mm receipts and/or labels	
	can print labels <ul> <li>Most rugged mobile printer</li> </ul>	3"/ 72mm receipts and/or labels	
	<ul> <li>High-duty cycle environment</li> <li>Optimized for receipts, can print labels</li> <li>Most rugged mobile printer</li> </ul>	3"/ 72mm receipts	
Quick and Efficient Checkout	<ul> <li>Medium-duty cycle environment</li> <li>Optimized for receipts, can print labels*</li> <li>Stylish for customer facing applications</li> </ul>	3"/ 72mm receipts	
Customer Experience		2"/ 48mm receipts	
	<ul><li>Low-duty cycle environment</li><li>Optimized for receipts</li></ul>	3.15"/ 80mm receipts	
	Smallest, lightest and least expensive mobile printer	2"/ 48mm receipts	



Mobility in the Healthcare environment has transformed the process of accurate patient ID and specimen collection. Ensure the right specimen is collected from the right patient, at the right time and placed in the correctly labeled container, ensuring the right results — and the right course of treatment. The label is generated using a mobile device and immediately applied to vial or sample encasement.

Primary Use Case	Ideal Applications	Print Width	Printer
Specimen Collection	<ul> <li>High-duty cycle environment</li> <li>Optimized for labels, can print receipts</li> </ul>	3"/ 72mm labels	
Blood Bank Management	<ul> <li>Healthcare facility - phlebotomy lab, hospital and/or pharmacy</li> <li>Printing at the point of application</li> <li>Disinfectant-ready mobile printer</li> </ul>	2"/ 48mm labels	



## Transportation and Logistics

### FLAWLESS FULFILLMENT

Mobility has effectively transformed the way Transportation and Logistics operations redesign and execute processes to obtain productivity gains. The mobile worker is becoming more efficient and connected. This provides additional levels of visibility that translate into better customer service, and ultimately a more profitable business through sales process optimization and flawless fulfillment of products and services.

Primary Use Case	Ideal Applications	Print Width	Printer
Receiving, Put-Away,	<ul> <li>High-duty cycle environment</li> <li>Optimized for labels, can print receipts</li> <li>Forklift mounting**</li> <li>Rugged mobile printer</li> </ul>	4"/ 104mm receipts and/or labels	
Reverse Logistics Inventory Management, Cycle Count		3"/ 72mm receipts and/or labels	
Cross-Docking Picking, Staging, Packing,	<ul> <li>High-duty cycle environment</li> <li>Optimized for receipts,</li> </ul>	4"/ 104mm receipts and/or labels	
Shipping	can print labels <ul> <li>Most rugged mobile printer</li> </ul>	3"/ 72mm receipts and/or labels	
	<ul> <li>High-duty cycle environment</li> <li>Optimized for receipts, can print labels</li> <li>Most rugged mobile printer</li> <li>Medium-duty cycle environment</li> <li>Optimized for receipts, can print labels*</li> <li>Durable mobile printer</li> <li>Low-duty cycle environment</li> <li>Optimized for receipts</li> <li>Smallest, lightest and least expensive mobile printer</li> </ul>	4"/ 104mm receipts and/or labels	
Direct Store Delivery		3"/ 72mm receipts and/or labels	
Fleet Management and Maintenance Proof of Pickup		3"/ 72mm receipts and/or labels*	
and Delivery Ticketing In-Cabin Services		2"/ 48mm receipts and/or labels*	
		3.15"/ 80mm receipts	
		2"/ 48mm receipts	



Manufacturing 

### DYNAMIC SERVICE

Mobility solutions bring to Manufacturing operations process optimization and supply chain visibility, among others. The mobile worker is now a connected node integrated to the system, sensing and collecting data to act with insight. Customer service levels are improved, and ultimately a more profitable business through gained productivity and visibility.

Primary Use Case	Ideal Applications	Print Width	Printer
Raw Materials	<ul> <li>High-duty cycle environment</li> <li>Optimized for labels, can print receipts</li> <li>Durable mobile printer</li> </ul>	4"/ 104mm labels and/or receipts	
Finished Goods		3"/ 72mm labels and/or receipts	
	<ul><li>High-duty cycle environment</li><li>Optimized for receipts,</li></ul>	4"/ 104mm receipts and/or labels	
Field Sales	can print labels <ul> <li>Most rugged mobile printer</li> </ul>	3"/ 72mm receipts and/or labels	
Field Service Direct Store Delivery	Medium-duty cycle environment     Optimized for receipts,	3"/ 72mm receipts and/or labels*	
Proof of Delivery	can print labels* <ul> <li>Durable mobile printer</li> </ul>	2"/ 48mm receipts and/or labels*	
	<ul> <li>Low-duty cycle environment</li> <li>Optimized for receipts</li> <li>Smallest, lightest and least expensive mobile printer</li> </ul>	3.15"/ 80mm receipts	
		2"/ 48mm receipts	



#### Link-OS<sup>®</sup>



### **QLn Series**

ZEBRA'S MOST VERSATILE MOBILE PRINTER SERIES

Zebra's user-friendly QLn mobile printers help you print barcode labels and more, wherever and whenever needed. Optimized for high duty cycle label and receipt printing and designed to enhance business processes through easy integration and operation, QLn Series printers deliver higher workplace performance. And, with faster processing, increased memory and a range of accessories, QLn printers help increase both user and operational efficiencies.

- Optimized for high duty cycle label printing, can also do receipts and tags
- Dual-band support for 2.4GHz and 5GHz, dual radio 802.11 and Bluetooth<sup>®</sup>
- Remote management via Ethernet cradles and support for third party MDM vendors Wavelink, Soti, and Airwatch<sup>®</sup>
- Easy-to-navigate and easy-to-customize display
- Smart Battery with health indications to support proactive maintenance

- Large roll outer diameter for large capacity media
- "Made for iPod<sup>®</sup>/ iPhone<sup>®</sup>/ iPad<sup>®</sup>" (MFi)-certified and also support Android<sup>™</sup> and Windows<sup>®</sup> devices via multi-platform SDK APPs
- Link-OS<sup>®</sup> enabled
- Proactive alerts
- Full accessory line, including forklift mounts



	QLn420	QLn320	QLn220	<b>QLn220</b> Healthcare	<b>QLn320</b> Healthcare
ldeal Vertical Markets					
Weight	2.45 lbs/1.1 kg	1.6 lbs/0.73 kgs	1.25 lbs/0.57 kgs	1.25 lbs/0.57 kgs	1.6 lbs/0.73 kgs
Print Width	4"/ 104mm	3"/ 72mm	2"/ 48mm	2"/ 48mm	3"/ 72mm
Max Media Width	4.4"/ 112mm	3.12"/ 79mm	2.18"/ 55.4mm	2.18"/ 55.4mm	3.12"/ 79mm
Battery Capacity	4900 mAh	2450 mAh OPTIONAL 4900 mAh	2450 mAh OPTIONAL 4900 mAh	2450 mAh	2450 mAh
Cycle	High Duty	High Duty	High Duty	High Duty	High Duty
Media Roll Diameter	INNER 0.75"/ 19mm OUTER 2.6"/ 66mm	<b>INNER</b> 0.75"/ 19mm <b>OUTER</b> 2.6"/ 66mm	INNER 0.75"/ 19mm OUTER 2.2"/ 56mm	INNER 0.75"/ 19mm OUTER 2.2"/ 56mm	INNER 0.75"/ 19mm OUTER 2.6"/ 66mm



Zebra's ZQ500 Series are best-in-class and the industry's most rugged mobile printers for applications outside of a business's four walls. The premium 3" (76mm) ZQ510<sup>™</sup> and 4" (102mm) ZQ520<sup>™</sup> printers are Zebra's next-generation of high-performance mobile printers optimized for high duty cycle receipt and medium duty cycle label printing. The printers' patented military-grade design provides exceptional durability and reliability for mobile applications in the toughest environments.

- Ruggedness, with MIL-STD 810g certification for drop, shock and vibration
- 6.6'/ 2m drop (10'/ 3.05m with exoskeleton)
- IP54 for protection against liquids and dust ingress (IP65 with exoskeleton)
- Link-OS<sup>®</sup> enabled



- Latest BT standards with Bluetooth<sup>®</sup> 4.0 Low Energy
- Reliable connectivity 802.11 a/b/g/n
- Speed of up to 5ips
- Full accessory line, including a magnetic stripe reader

	ZQ510	ZQ520
ldeal Vertical Markets		
Weight	1.39 lbs/ 0.63kgs	1.73 lbs/ 0.79kgs
Print Width	3"/ 72mm	4"/ 104mm
Max Media Width	3.15"/ 80mm	4.45"/ 113mm
Battery Capacity	2450 mAh OPTIONAL 4900 mAh	2450 mAh Optional 4900 mAh
Cycle	High Duty	High Duty
Media Roll Diameter	INNER 0.75"/19mm OUTER 2.24"/57mm	INNER 0.75"/ 19mm OUTER 2"/ 51mm
Diameter	optional 0.5"/ 13mm	OPTIONAL 0.5"/ 13mm

### Link-OS<sup>®</sup>



## **iMZ Series**

**ZEBRA'S MID-RANGE PRINTERS WITH THE BEST OF FEATURES, SIZE AND PRICE** 

Perfect for medium duty cycle receipt and label\* printing, the iMZ Series printers make it easy to simplify transactions with on-demand 2" (51mm) and 3" (76mm) receipts, invoices and labels. Lightweight and compact, these printers support medium-duty printing in customer-facing environments where productivity and accuracy are critical to job performance.

- Great looking design that's lightweight
- World class SDKs and support for application in any development environment
- High-speed processor and extensive memory for printing complex barcodes, fonts and graphics
- Link-OS<sup>®</sup> enabled supporting third party MDM systems such as Airwatch, or cloud connectivity
- Fast printing of 4ips
- Secure Bluetooth<sup>®</sup> 2.1 (or 3.0 with the Dual Radio model), 802.11 a/b/g/n or USB connectivity
- Faster processing and long lasting battery for long work shifts
- Best connectivity options for indoor and outdoor applications







Zebra's EZ320<sup>™</sup> mobile printer offers outstanding performance with the features you need to best meet a variety of mobile receipt and ticket applications. Affordable, small, lightweight and attractive, Zebra brings you a high-quality, durable receipt and ticket printer at a competitive price.

- Bluetooth<sup>®</sup> wireless connectivity
- A rugged design
- Fast print speed

- Easy-to-charge 8-hour battery
- Easy loading and operation



## ZQ110 Printer ZEBRA'S SMALLEST AND MOST AFFORDABLE MOBILE RECEIPT PRINTER

Zebra's ZQ110<sup>™</sup> Value Class 2" (51mm) mobile receipt printer is the printer of choice for the price-conscious buyer. As Zebra's smallest printer, it easily fits in your pocket—and your budget. With Zebra's reliable service and support, the ZQ110 gives users the benefits of a Zebra-brand product at an affordable price.

- Economical offering
- Compact, lightweight and reliable
- A wide variety of connectivity
- Easily used with the latest Smartphone and Tablet devices

- Suite of charging options
- Supports Magnetic Stripe Reader
- ESC-POS programming language



## **Mobile Printer Specifications**

	PREMIUM QLn Series		RUGGED PREMIUM ZQ500 Series		MID RANGE iMZ Series		VALUE EZ320/ ZQ110			
	High Duty Cycle Label and Receipt Printing		High Duty Cycle Receipt and Medium Duty Cycle Label Printing		Medium Duty Cycle Receipt and Label* Printing		Low Duty Cycle Receipt Printing			
PRINT WIDTH										
		4", 3", 2"		4".	, 3"	3", 2"		3", 2"		
PRINT AND MED	IA SPECIFICAT	IONS								
	QLn420	QLn320	QLn220	ZQ520	ZQ510	iMZ320	iMZ220	EZ320	ZQ110	
Max Media Width	4.4" 112mm	3.12" 79mm	2.18" 55.4mm	4.45" 113mm	3.15" 80mm	3" 76.2mm	2" 50.8mm	3.15" 80mm	1.89" 48mm	
Outer Core Diameter	2. 66r		2.2" 55.9mm	2.25" 57mm	2" 51mm	1.8 47.8	88" 9mm	1.18" 30mm	1.18" 30mm	
Inner Core Diameter		0.75"/ 19.05mm			9.05mm .5"/ 12.7mm		0.5"/ 1	12.7mm		
Labels		High Volume		Medium	Volume	Medium Volume*		-		
Receipts		High Volume		High Volume		Medium Volume		Low Volume		
Print Speed (up to)	4ips/ 102mm/s			5ips/ 127mm/s		4ips/ 102mm/s		2ips/ 50mm/s	3.5ips/ 90mm/s	
QUANTITY PER		ATIONS								
	QLn420	QLn320	QLn220	ZQ520	ZQ510	iMZ320	iMZ220	EZ320	ZQ110	
6" receipts* (2.3mil)	29	95	196	208	153	15	52	-	42	
6" linerless Iabels** (4.2mil)	16	51	107	114	84	83		-		
6" linered labels*** (6.4mil)	10	96	70	74	55	54		-		
PHYSICAL SPEC	IFICATIONS									
	QLn420	QLn320	QLn220	ZQ520	ZQ510	iMZ320	iMZ220	EZ320	ZQ110	
Weight (with battery)	2.45 lbs 1.11 kg	1.6 lbs 0.73kg	1.25 lbs 0.57kg	1.72 lbs 0.79kg	1.39 lbs 0.63kg	0.75 lbs 0.34kg	0.7 lbs 0.32kg	0.65 lbs 0.29kg	0.5 lbs 0.23kg	
Battery (Li-Ion, 7.4V)	4900 mAh	OPTIONAL 4	50mAh 4900mAh	Ŷ	50mAh 4900mAh	1620	mAh	1160mAh	1200mAh	
Sensors	Mark, Gap, Label Present, Media Door open		Mark, Gap, Media Door open		Top Side Mark, Media Door open		Sensors- Out of paper; media door open	Mark, Media Door open		
Indicators	LCD: 240 x 128 with WML support		LCD: 240 x 42dots		LEDs		LEDs			
Peeler		Yes		-	_		-		-	

 $\ensuremath{^*\text{Please}}$  consult Zebra for type of labels supported.

## Mobile Printer Specifications (Continued)

	PREMIUM QLn Series	RUGGED PREMIUM ZQ500 Series	MID RANGE iMZ Series	VALUE EZ320/ ZQ110	
	High Duty Cycle Label and Receipt Printing	High Duty Cycle Receipt and Medium Duty Cycle Label Printing	Medium Duty Cycle Receipt and Label* Printing	Low Duty Cycle Receipt Printing	
ENVIRONMENTA	AL SPECIFICATIONS				
	QLn420 QLn320 QLn220	ZQ520 ZQ510	iMZ320 iMZ220	EZ320 ZQ110	
Drop Spec (to concrete)	5′/ 1.52m	6.6'/ 2m 10'/ 3m with exoskeleton	4'/ 1.2m	4'/ 1.2m	
Tumble Test (at 1 meter)	-	Yes	-	-	
IP Rating	IP43 (IP54 with case)	IP54 (IP65 with exoskeleton)	IP42 (IP54 with case)	IP42 IP54 (with case)	
Operating Temperature	-4~122°F/ -20~50°C**	-4~131°F/ -20~55°C	-14∾122°F/ -10∼50°C	-14~122°F/ -5~122°F/ -10~50°C -15~50°C	
Storage Temperature	-13~149°F/ -25~65°C	-22∾151°F/ -30∾66°C	-4∼140°F/ -20∼60°C	-4~140°F/ -22~158°F/ -20~60°C -30~70°C	
CONNECTIVITY	SPECIFICATIONS				
	QLn420 QLn320 QLn220	ZQ520 ZQ510	iMZ320 iMZ220	EZ320 ZQ110	
Bluetooth Capability	3.0	4.0 Low Energy	2.1	2.0	
WLAN Capability	802.11 a/b/g/n, 2.4 and 5.0 GHz	802.11 a/b/g/n, 2.4 and 5.0 GHz	802.11 a/b/g/n, 2.4 and 5.0 GHz	802.11 a/b/g/n, 2.4 GHz	
Wi-Fi Certified			•		
Dual Radio (BT + WLAN)	•	•	•		
Link-OS Enabled			•		
MFi Certified	•	•	•	- ·	
Android Compatibility					
Windows Compatibility	•		•	•	
Wired Capabilities	Ethernet (with cradle), Serial, USB	USB On the Go	USB	USB	
OTHER					
	QLn 420 QLn 320 QLn 220	ZQ520 ZQ510	iMZ320 iMZ220	EZ320 ZQ110	
Programming Languages	CPCL, EPL, ZPL and Lineprint	CPCL, ZPL and Lineprint	CPCL, ZPL and Lineprint	CPCL ESC-POS	
Magnetic Stripe Reader	-	Optional	-	– Optional	
Dual Tear Bar	-	Yes	-	-	

\*Please consult Zebra for type of labels supported.

\*\*Healthcare versions operating temperatures are 32°F to 122°F (0°C to 50°C)

For more information about Mobile Printers, visit www.zebra.com



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