



ZEBRA



Workforce Connect — delivering on the promise of the truly unified enterprise device

Workforce Connect adds powerful voice and messaging features to Zebra mobile devices, allowing you to provide all the capabilities your workers need to maximize productivity and minimize cycle times, all on one device. Processes are simplified since users can now perform all tasks on a single unified device. Voice and data workflows are integrated, reducing the number of steps required to complete a task and allowing you to achieve operational excellence.

This modular and customizable solution allows you to deploy the features you need today and easily add features to meet new business needs. Features include:

PTT Express

This complimentary client enables instant PTT group calling between Zebra mobile computers, two-way radios* and more over your existing Wi-Fi network.

Voice

Turns Zebra mobile computers into fully-featured mobile PBX deskphones with advanced functionality and a customizable experience.

PTT Pro

This secure and robust cloud-based solution enables users to communicate one-to-one and one-to-many over Wi-Fi and/or cellular networks — your entire workforce connected, never more than the press of a button away.

Enterprise Messaging

When voice conversations aren't appropriate, this text messaging cloud-based solution enables users to communicate in a private or a group messaging conversation over Wi-Fi and cellular networks.

Workforce Connect: PTT Express

IMPROVE TASK MANAGEMENT, PRODUCTIVITY AND CUSTOMER SERVICE WITH COST EFFECTIVE PTT VOICE INSIDE THE FOUR WALLS

PTT Express allows enterprises to quickly and easily add secure push-to-talk (PTT) communications to a wide variety of Zebra devices, creating a powerful instant voice connection between your workers — without requiring the purchase of new devices or network/telephony infrastructure. Part of the Workforce Connect solution, PTT Express allows workers to initiate a broadcast PTT call, and call recipients can respond either to the entire group — or only to the original caller via the private response key.

Easy to deploy and cost-effective

This PTT solution is extraordinarily easy to implement — there is no server or PBX integration required. Once the PTT Express client has been enabled on compatible Zebra devices, your workers will enjoy the instant accessibility that PTT communications deliver. And the PTT Express client is easy to deploy — you can use either ActiveSync or Zebra's mobile device management solutions.

Get the most out of your existing technology investments

PTT Express allows you to more fully leverage your existing technology investments, improving the return on investment (ROI) for your Zebra mobile computers, wireless LAN (WLAN) and two-way radio systems.

The PTT Express client is a standard feature on many of Zebra's voice-capable mobile computers, including EWB100 push-to-talk communicators and SB 1 smart badges. The PTT Express client is also downloadable client for compatible existing devices. In addition, Radio Link Express enables PTT between Zebra mobile computers and two-way radios — completely different types of devices — allowing you to give different work groups different devices, yet still enable crucial communications between workers.

Group broadcast

Provides instant voice communication to users on one of 32 supported talk groups with the push of a button.

Boost efficiency and customer service with Workforce Connect's PTT Express in:

T&L

- Delivery and transport drivers
- Warehouse workers
- Forklift drivers
- Dispatchers
- Managers

Retail Stores

- Store associates
- Regional specialists
- Headquarters

Retail Distribution

- Warehouse workers/ forklift drivers
- Managers
- Engineering
- Maintenance

Hospitality

- Managers
- Housekeeping
- Security
- Front desk
- Engineering
- Events
- Food and Beverage
- Concierge

Manufacturing

- Production line
- Managers
- Engineers
- Shipping/Receiving
- Security
- Maintenance
- Quality
- Field service drivers
- Delivery drivers
- Sales

Healthcare

- Nurses
- Physicians
- Lab technicians
- Physical therapists
- Engineering
- Maintenance
- Patient transport
- Home healthcare
- ER staff and EMTs

Private response (1-to-1)

Enables direct and private reply communications between co-workers and managers.

802.11a/b/g/n

Works with virtually any WLAN, eliminating the need to purchase, deploy and manage additional network infrastructure.

Flexible security model:

Open, WEP and WPA-TKIP-PSK

Allows the enterprise to select the appropriate level of security Intuitive and easy to use Virtually eliminates training costs — ideal in work groups with high turnover rates.

For more information on how PTT Express can increase worker efficiency, improve customer service and maximize the return on investment for your existing mobility investments, please visit us on the web at www.zebra.com/workforceconnect or access our global contact directory at www.zebra.com/contactus

Workforce Connect Push-to-Talk Express v1.1 Specifications

FEATURES		DEVICES	
Voice features	Group PTT (32 different groups) Private PTT (response to group PTT) 2-way radios communication via Radio Link Solution	Android (PTT Express Client v1.2)	MC40 (Jellybean and KitKat) TC70 (KitKat) MC67 (Jellybean) MC32 WW(Jellybean) TC75(KitKat)
Additional features and capabilities	Number of users (63 maximum) Single subnet operation G.729 codec	WLAN NETWORKS	
PTT Express v1.2 additional features	<ul style="list-style-type: none"> • Scanning: allows users to listen to multiple Talk Groups simultaneously • Preemption: allows a Talk Group to preempt another Talk Group • Configuration: provides flexibility to configure multiple configurations and profiles • Friendly Names: provides use of friendly names for Talk Groups • Voice Prompts: provides voice prompts when Talk Group or profile is changed • Notification Icons: provides notification status icons to easily see current PTT Client status • Backward compatible with PTT Client v1.1 	802.11a/b/g/n Communications within a single subnet	
DEVICES		NETWORK SETTINGS	
Windows Mobile/ Windows CE (PTT Express Client v1.1)	MC55A0 (Windows Embedded Handheld 6.5) MC75AX (Windows Embedded Handheld 6.5) MC55N0 (Windows Embedded Handheld 6.5) MC67 (Windows Embedded Handheld 6.5) MC92 (Windows Mobile 6.5.3) SB1 (Windows CE 6) MC2100 (Windows CE 6 Core) MC9190 (Windows CE 6) MC92 (Windows CE 7) VC70 (Windows CE 7) WT41N0 (Windows CE 7) MC32 (Windows CE 7) MC9190 (Windows Mobile) MC3190(Windows Mobile)	Multicast Mode:	On (Required)
		DTIM:	2 (Recommended)
		Beacon Interval:	100 (Recommended)
		Security:	Open/WEP/WPA-TKIP-PSK
		Wi-Fi Multimedia (WMM):	On
		Unscheduled Automatic Power Save Delivery (U-APSD): On (recommended)	
		DEPLOYMENT	
		Active Sync or Device Management Platform	
		INTEGRATION	
		Supports coexistence with Workforce Connect Voice client	



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