

# Workforce Scheduler<sup>™</sup>

# Schedule Smarter

Optimize your labor budgets, forecasts and schedules in minutes. An easy-to-use interface helps you reduce complexity in labor operations—controlling labor costs, increasing employee engagement and maximizing profitability. Create precise schedules, aligned with workload and demand, to deliver a superior customer experience at every location.

# Manage Labor the Smart Way

Leverage Workforce Scheduler's Al-powered algorithms to generate budgets, forecasts and schedules with industry-leading precision.



## Improve Forecast Accuracy

Generate the most accurate labor forecasts when you account for the variables that matter most—sales, traffic, activity, standard workload calculation rules, seasonality, weather events and more

Identify trends and correct anomalies in your forecasting data with machine learning that incrementally improves over time



### Gain Control Over Labor Costs

Align your staffing models with realtime demand and all applicable labor regulations

Avoid fines for noncompliance, reduce unplanned overtime and effectively allocate labor budgets in order to optimize labor spending and save money



## Increase Scheduling Efficiency

Trust Al-powered forecasting and configurable scheduling rules to automate and elevate the scheduling process

Improve scheduling accuracy and ensure efficiency targets such as staff utilization are met



# Take the Stress out of Scheduling

Enable on-site managers to spend less time in the back office and more time where they're needed most: helping customers and training associates.

#### **Remove Guesswork**

Replace time-consuming, error-prone manual processes with Workforce Scheduler. Empower onsite managers to create optimized schedules in compliance with all relevant labor regulations and organizational rules. Receive real-time alerts to potential violations or efficiency concerns, enabling managers to make proactive adjustments.



# Create Schedules in Minutes

Let technology take over the task of scheduling and free up hours for managers each week to train associates, assist customers and respond to unforeseen events.

Enable managers to manage by exception and make adjustments on the fly from mobile or desktop devices.

# Improve the Precision of Your Workforce Management

Align processes with customer and employee demand



Ensure that all labor budgets, forecasts and schedules are optimized for your organization. Guarantee that associates are in the right place at the right time to accomplish all critical tasks and deliver elevated customer experiences.



Increase employee engagement and retention by creating schedules and forecasts with flexibility to accommodate real-life needs.

## Align Labor Scheduling with Customer Demand

Accurately match the number of scheduled associates with forecasted customer traffic and other demand drivers like sales promotions. Align schedules with workloads or sales and service targets, ensuring enough people are scheduled to keep checkout lines short, assist customers, and fulfill curbside and BOPIS orders.

# **Improve Customer Experiences** with Multi-Site Scheduling

Share resources with ease across your locations, departments or roles. Put staff where they're needed most, so no location is over or under-staffed, creating a better customer experience.



## Schedule to Employee Preferences

Generate schedules that consider availability, associate skills, required certifications, corporate equity rules, alternate work sites and other preferences. Associates that are more satisfied with their schedules and hours are more likely to stay engaged and grow with your organization.

## **Empower Employees** with Mobility

Make it simple for associates to access and manage their schedules. A mobile-first design and intuitive user interface with intelligent features enables employees to manage their work/life balance with ease.

To learn more about how Zebra can help your business simplify operations, improve communications and optimize labor decisions, contact us today.



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