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1. Welcome to eLicenses

Within the Zebra Portal there is an application that enables you to activate license certificates for your Zebra products over the Internet from your workstation.

About this User Guide

This user guide includes the following chapters:

1. **Welcome to eLicenses.** This introductory chapter.
2. **Getting Started.** Logging on and navigating.
3. **Licensing.** Registering or upgrading the license for your product.

Additional Resources

The following resources are available, aside from this User's Guide:

Online help. You can click the **Help** link on the Zebra Partner Connect website to view helpful topics and Frequently Asked Questions (FAQs).

Tech Support. You can find in-country phone numbers for technical support by visiting [Online Tech Support](#). Scroll down and click the "Asia Pacific" link. Additionally, you may reach Tech Support via email at apac.ts@zebra.com.

2. Getting Started

This chapter introduces you to eLicenses and provides the information you need to log on and get started.

Launching the Application

eLicenses is a web-based application within the Partner Connect Portal. To use eLicenses, you need to have the following:

- A functional web browser and access to the internet
- Zebra Portal account, with access to eLicenses
- The serial number of your hardware or software package
- The license certificates for your hardware or software

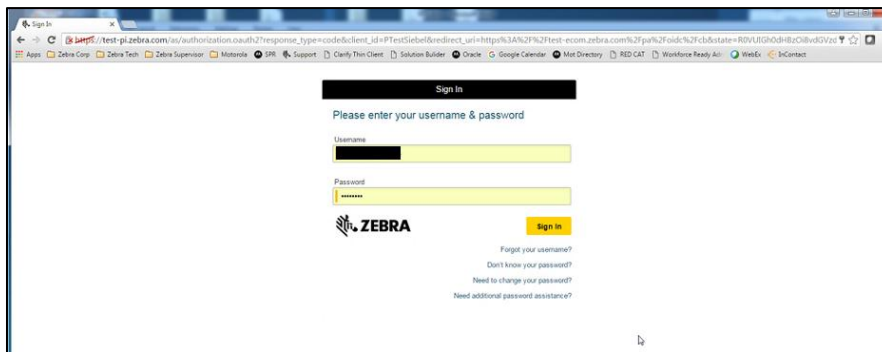
If you do not have a Zebra Portal account please contact your sales representative, or click on the **Register** button. You will need the serial number from one of the devices to which you are adding a license.

Logging In

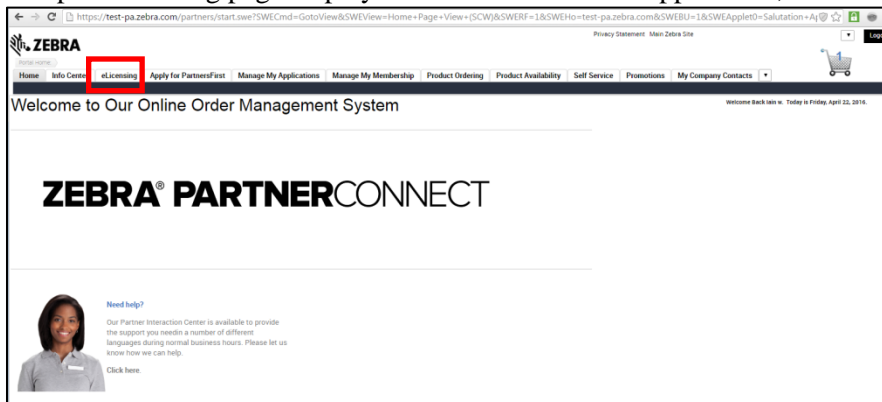
Once you know your user name and password, you are ready to log in.

To log into the Portal:

1. Open your web browser and navigate to the portal at <https://ecom.zebra.com/elastic>. The **Portal Log In** screen displays.
2. Enter your **Username** and **Password**, and then click **Sign In**.



3. The portal landing page displays. To access eLicenses application, click the **eLicenses** tab.



3. Licensing

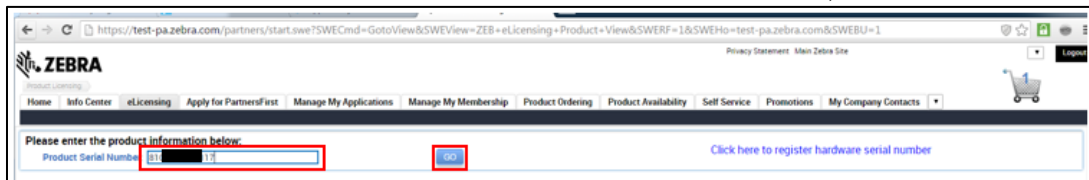
This chapter explains how to register or apply upgrades to your product in eLicenses It covers:

- Licensing/Upgrading Hardware
- Registering New Software

Licensing/Upgrading Hardware

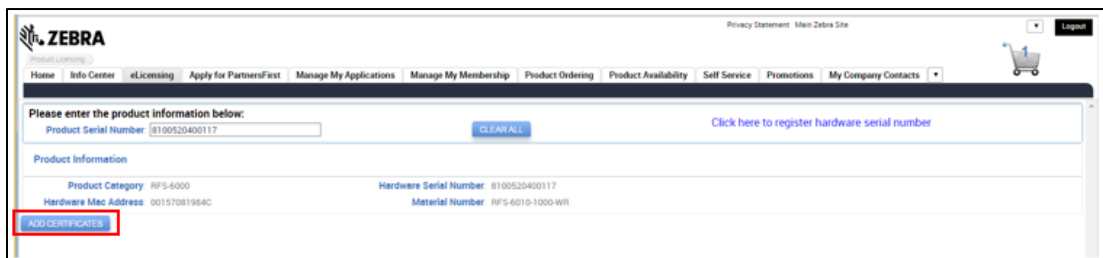
To license or upgrade your hardware:

1. Enter the hardware serial number in the **Product Serial Number** field, and then click **Go**.



The screenshot shows the Zebra eLicenses web application. The 'Product Serial Number' field contains the value '8100520400117'. A red box highlights this field and the 'Go' button next to it. A link 'Click here to register hardware serial number' is also visible.

2. The screen expands to display information for the product you entered. Click the **Add Certificates** button.

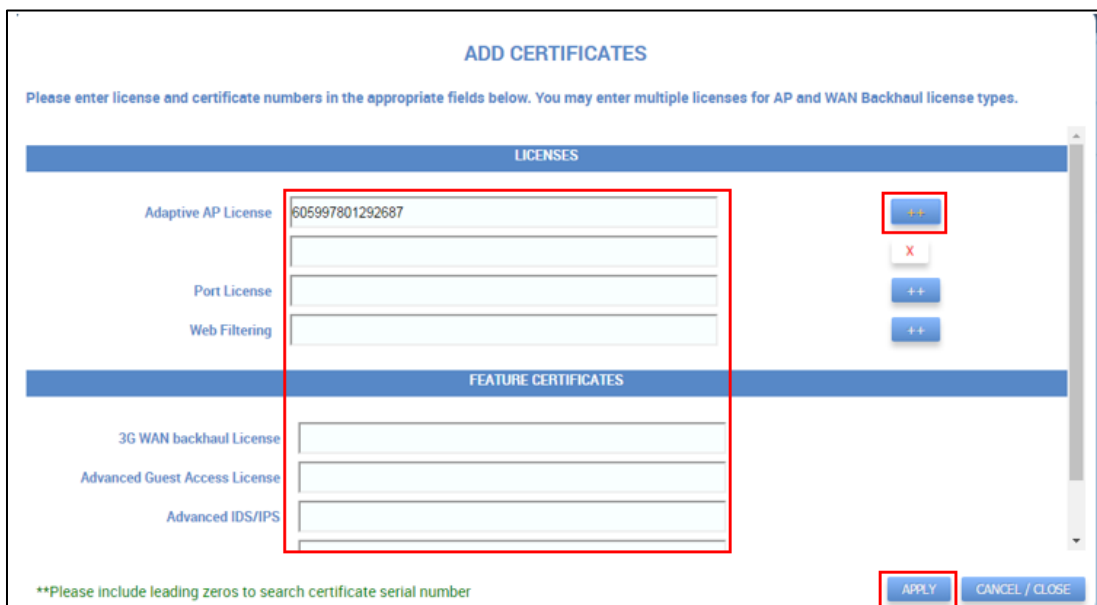


The screenshot shows the Zebra eLicenses web application with the 'Product Information' section expanded. The 'Product Serial Number' field contains '8100520400117'. The 'Add Certificates' button is highlighted with a red box. Product information includes: Product Category: RFS-6000, Hardware Serial Number: 8100520400117, Hardware Mac Address: 001570B1984C, and Material Number: RFS-6010-1000-WR.

3. The **Add Certificates** form displays. Enter the license information from the certificates you received into the appropriate fields.

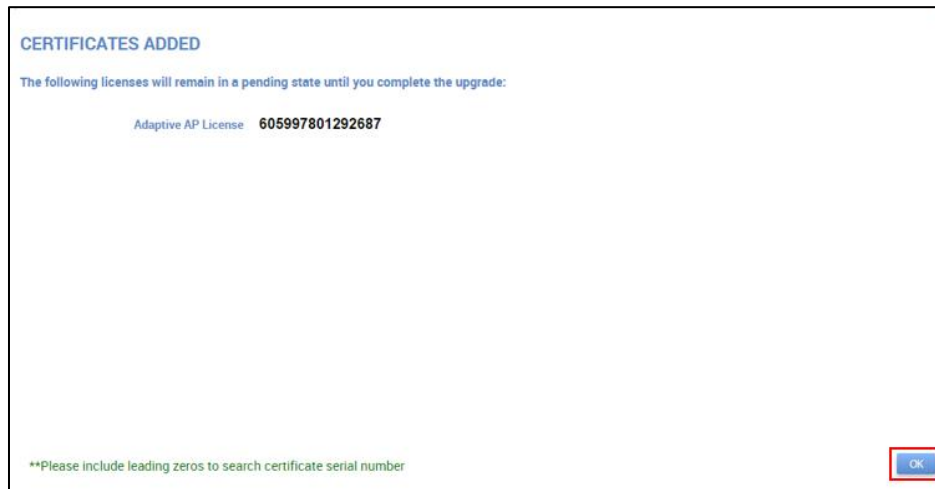
If necessary, you can add additional rows by clicking the corresponding **+Add Another** link for the license type you want to enter. When you add rows, eLicenses displays a **Delete (x)** icon for each row, so you can delete any extras.

When you have entered all the license information, click **Apply**.

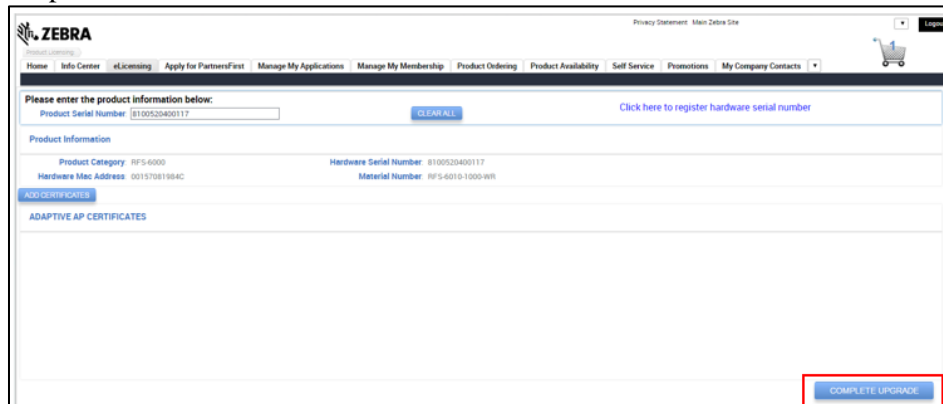


The screenshot shows the 'ADD CERTIFICATES' form. The 'LICESSES' section has three rows: 'Adaptive AP License' with value '605997801292687', 'Port License', and 'Web Filtering'. Each row has a '++' button to add more and an 'X' button to delete. The 'FEATURE CERTIFICATES' section has three rows: '3G WAN backhaul License', 'Advanced Guest Access License', and 'Advanced IDS/IPS'. An 'APPLY' button is highlighted with a red box at the bottom right. A note at the bottom left says '**Please include leading zeros to search certificate serial number'.

- A confirmation message displays, listing the license types you added and the license numbers you entered. This license is in pending state until you complete the upgrade. Click the **OK** button.



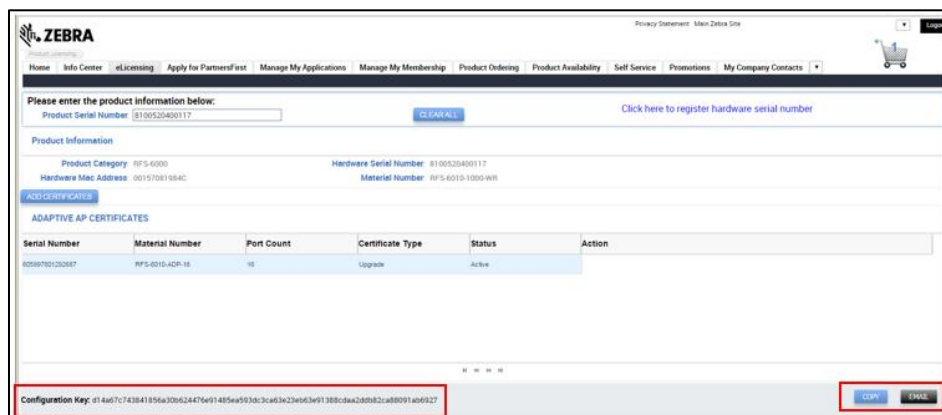
- The confirmation message closes. The screen refreshes to display the new configuration. Your changes are still only pending at this point. Click **Complete Upgrade** to complete the process.



- A new configuration key displays at the bottom of the upgraded **Licenses** list. If you upgraded different types of licenses then there is a new key for each type.

Enter the configuration key into your hardware to enable the changes you made.

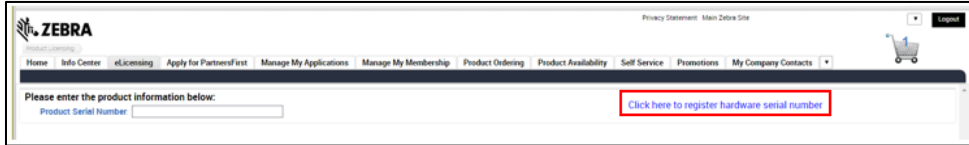
You can click **Copy** to copy the key to the clipboard and then paste it rather than type it. Or, you can click **Email** to send the key to whoever needs it.



Registering New Software

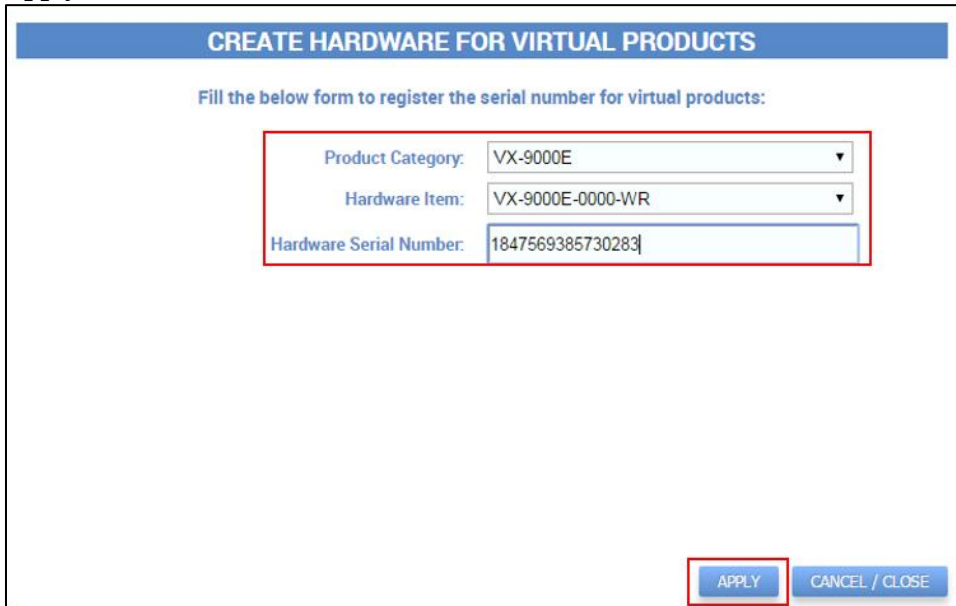
To register new software:

1. Click on the **Click here to register hardware serial number** hyperlink.



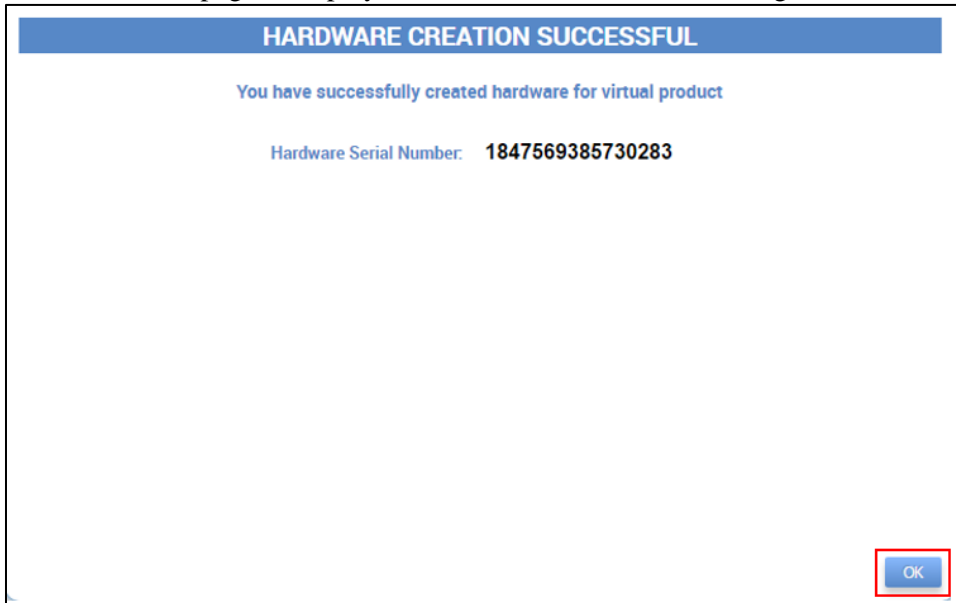
The screenshot shows the Zebra software registration interface. At the top, there is a navigation bar with the Zebra logo and various menu items. Below the navigation bar, there is a form titled 'Please enter the product information below:'. The form contains a 'Product Serial Number' input field and a red-bordered button labeled 'Click here to register hardware serial number'.

2. Select the **Product Category** and **Hardware Item** from the drop down menus. Enter the serial number on the software package in the **Hardware Serial Number** field. Click **Apply**.



The screenshot displays the 'CREATE HARDWARE FOR VIRTUAL PRODUCTS' form. The form is titled 'Fill the below form to register the serial number for virtual products:'. It contains three input fields: 'Product Category' with the value 'VX-9000E', 'Hardware Item' with the value 'VX-9000E-0000-WR', and 'Hardware Serial Number' with the value '1847569385730283'. A red-bordered box highlights these three fields. At the bottom right of the form, there are two buttons: 'APPLY' (highlighted in a red box) and 'CANCEL / CLOSE'.

3. A Confirmation page is displayed. Click **OK** to close the message.



The screenshot shows the 'HARDWARE CREATION SUCCESSFUL' confirmation page. The page has a blue header with the text 'HARDWARE CREATION SUCCESSFUL'. Below the header, there is a message: 'You have successfully created hardware for virtual product'. Underneath the message, the 'Hardware Serial Number: 1847569385730283' is displayed. At the bottom right of the page, there is a blue 'OK' button highlighted in a red box.