Schedule of Training Sessions for VisibilityIQ® OneCare™ Dashboard

REVISED: OCTOBER 9, 2019

VISIBILITYIQ ONECARE DASHBOARD USERS:

Zebra is pleased to offer several live opportunities to learn more about the VisibilityIQ® OneCare™ Dashboard, a single, configurable, web-based tool for Zebra services information. Zebra's Support Services Dashboard provides critical operational information to give you insight into key repair KPIs, service levels and repair service performance.

Training sessions provide users instruction on current features and dashboard reports. Time will be allocated for questions during the training sessions. See below for the current schedule of training sessions, as well as information on how to join each Zoom webinar session.

Need training now? We also offer a variety of online training and information resources (quick guides, video tutorials, and frequently asked questions). Visit the <u>VisibilityIQ® OneCare™</u>

<u>Dashboard</u> page for the following documents, or click the links below to go directly to a specific resource:

- Access an Introduction to Zebra's VisibilityIQ® OneCare™ Dashboard
- Review our Frequently Asked Questions for a specific query or issue
- See the latest improvements in our What's New in the VisibilityIQ OneCare Dashboard (Release Notes)
- Review additional <u>course materials and video tutorials</u>

For training sessions in the schedule below, find the session that best fits your needs. Please note, all sessions will be offered in English. Our training sessions are conducted using Zoom Webinar. The following detailed information will help you select and download an .ics calendar file for your desired session.

A downloadable, .ics calendar file link is provided for each Zoom webinar session. Simply click on the link in the Session Calendar File field for the session you wish to attend then open / download the file. Accept the invitation to add the meeting to your own calendar. Or if you would prefer to create your own calendar entry, use the information below.

Please note:

- The Calendar File (in standard .ics format) will have full meeting information to attend the Zoom meeting, including a link to the meeting's full audio and visual capabilities
- If you prefer not to download the file, you may use the **Zoom Meeting Link** to join the conference directly at the scheduled time of the session
- If you prefer to join by phone for the voice portion of the call, <u>find your local Zoom number</u>, and then use the **Zoom Meeting ID** for the particular session

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Schedule of Training Sessions for VisibilityIQ® OneCare™ Dashboard

Region Focus	Date	NA (Central) (United Status)	EMEA (CET) (Brno, Czech Republic)	APAC (SGT) (Singapore)	Language	Session Calendar File (.ics format)	Zoom Meeting Link NOTE: Pre-Registration is not required	Zoom Meeting ID	Facilitator
EMEA & NA	Tuesday, December 3	9 - 10 AM	4 - 5 PM	10 – 11 PM	English	Dec 3	https://zebra.zoom.com/j/201920225	201 920 225	John Jerger
APAC	Wednesday, December 11	9 - 10 PM	4 - 5 AM	10 - 11 AM (Dec 12)	English	Dec 11	https://zebra.zoom.com/j/496591659	496 591 659	John Jerger
EMEA & NA	Tuesday, December 17	9 - 10 AM	4 - 5 PM	10 – 11 PM	English	Dec 17	https://zebra.zoom.com/j/967644540	967 644 540	John Jerger
EMEA & NA	Tuesday, January 14	9 - 10 AM	4 - 5 PM	10 – 11 PM	English	Jan 14	https://zebra.zoom.com/j/676690178	676 690 178	John Jerger
APAC	Wednesday, January 22	9 - 10 PM	4 - 5 AM	10 - 11 AM (Jan 23)	English	Jan 22	https://zebra.zoom.com/j/978314492	978 314 492	John Jerger
EMEA & NA	Tuesday, January 28	9 - 10 AM	4 - 5 PM	10 – 11 PM	English	Jan 28	https://zebra.zoom.com/j/890241328	890 241 328	John Jerger

Should you have questions about the sessions or the VisibilityIQ® OneCare™ Dashboard, please contact the <u>Portal Support Team</u> or your Zebra Representative. We look forward to having you join us in a learning session soon!

Sincerely,

Zebra Technologies

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