

## Schedule of Training Sessions for Zebra OneCare™ Support Dashboard

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REVISED: FEBRUARY 1, 2019

### SUPPORT DASHBOARD USERS:

Zebra is pleased to offer several live opportunities to learn more about the Zebra OneCare™ Support Dashboard, a single, configurable, web-based tool for Zebra services information. Zebra's Support Services Dashboard provides critical operational information to give you insight into key repair KPIs, service levels and repair service performance.

Training sessions provide users instruction on current features and dashboard reports. Time will be allocated for questions during the training sessions. See below for the current schedule of training sessions, as well as information on how to join each Skype webinar session.

Need training now? We also offer a variety of online training and information resources (quick guides, video tutorials, and frequently asked questions). Visit the [Zebra OneCare™ Support Dashboard](#) page for the following documents, or click the links below to go directly to a specific resource:

- Access an [Introduction to Zebra's OneCare™ Support Dashboard](#)
- Review our [Frequently Asked Questions](#) for a specific query or issue
- See the latest improvements in our [What's New in the Support Dashboard \(Release Notes\)](#)
- Review additional [course materials and video tutorials](#)

For training sessions in the schedule below, find the session that best fits your needs. Please note, all sessions will be offered in English. Our training sessions are conducted using Skype Webinar. The following detailed information will help you select and download an .ics calendar file for your desired session.

**A downloadable, .ics calendar file link is provided for each Skype webinar session.** Simply click on the link in the **Session Calendar File** field for the session you wish to attend then open / download the file. Accept the invitation to add the meeting to your own calendar. Or if you would prefer to create your own calendar entry, use the information below.





Please note:

- The **Calendar File** (in standard .ics format) will have full meeting information to attend the Skype meeting, including a link to the meeting's full audio and visual capabilities
- If you prefer not to download the file, you may use the **Skype Meeting Link** to join the conference directly at the scheduled time of the session
- If you prefer to join by phone for the voice portion of the call, [find your local Skype number](#), and then use the **Skype Conference ID** for the particular session

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## Schedule of Training Sessions for Zebra OneCare™ Support Dashboard

Region Focus	Date	NA (Central) (United States)	EMEA (CET) (Brno, Czech Republic)	APAC (SGT) (Singapore)	Language	Session Calendar File (.ics format)	Skype Meeting Link NOTE: Pre-Registration is not required	Skype Toll-Free Local Number	Skype Conference ID	Facilitator
EMEA & NA	<b>Thursday, February 14</b>	9 - 10 AM	4 - 5 PM	12 - 1 AM	English	 <a href="#">February 14</a>	<a href="https://meet.lync.com/zebra-com/lpalmiter/W5Z3BT6L">https://meet.lync.com/zebra-com/lpalmiter/W5Z3BT6L</a>	<a href="#">Find a local number</a>	84164461	John Jerger
APAC	<b>Thursday, February 14</b>	8 - 9 PM (Feb 13)	3 - 4 AM	10 - 11 AM	English	 <a href="#">February 14</a>	<a href="https://meet.lync.com/zebra-com/lpalmiter/GG873J94">https://meet.lync.com/zebra-com/lpalmiter/GG873J94</a>	<a href="#">Find a local number</a>	56854869	John Jerger
EMEA & NA	<b>Thursday, February 28</b>	9 - 10 AM	4 - 5 PM	12 - 1 AM	English	 <a href="#">February 28</a>	<a href="https://meet.lync.com/zebra-com/lpalmiter/YY7N6286">https://meet.lync.com/zebra-com/lpalmiter/YY7N6286</a>	<a href="#">Find a local number</a>	10211961	John Jerger
EMEA & NA	<b>Thursday, March 14</b>	9 - 10 AM	4 - 5 PM	12 - 1 AM	English	 <a href="#">March 14</a>	<a href="https://meet.lync.com/zebra-com/lpalmiter/DW71J82D">https://meet.lync.com/zebra-com/lpalmiter/DW71J82D</a>	<a href="#">Find a local number</a>	82255252	John Jerger
APAC	<b>Thursday, March 14</b>	8 - 9 PM (March 13)	3 - 4 AM	10 - 11 AM	English	 <a href="#">March 14</a>	<a href="https://meet.lync.com/zebra-com/lpalmiter/NNS5LLN0">https://meet.lync.com/zebra-com/lpalmiter/NNS5LLN0</a>	<a href="#">Find a local number</a>	11228125	John Jerger
EMEA & NA	<b>Thursday, March 21</b>	9 - 10 AM	4 - 5 PM	12 - 1 AM	English	 <a href="#">March 21</a>	<a href="https://meet.lync.com/zebra-com/lpalmiter/HS514YSP">https://meet.lync.com/zebra-com/lpalmiter/HS514YSP</a>	<a href="#">Find a local number</a>	83944366	John Jerger

Should you have questions about the sessions or the Zebra OneCare™ Support Dashboard, please contact the [Portal Support Team](#) or your Zebra Representative. We look forward to having you join us in a learning session soon!

Sincerely,  
**Zebra Technologies**

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