



PROBLEM DESCRIPTION	PROBLEM DESCRIPTION	PROBLEM DESCRIPTION	PROBLEM DESCRIPTION
<b>BATTERY PROBLEM</b>	<b>COMMUNICATION PROBLEM</b>	<b>KEYBOARD PROBLEM</b>	<b>PRINTER PROBLEM</b>
Battery backup	Communications not connect	Keyboard missing keys	Printer communication problem
Battery broken conn or wire	Gps general problem	Keyboard sticking keys	Printer feed
Battery drain problem	Gps intermittent problem	Keyboard worn keys	Printer general problem
Battery general problem	Gps loose position	Keyboard wrong mapping or bios	Printer head problem
Battery won't charge	Gps low signal		Printer printing quality
Battery won't hold charge		<b>LASER PROBLEM</b>	
	<b>DAMAGE PROBLEM</b>	Laser alignment/beam size	<b>SOFTWARE PROBLEM</b>
<b>CABLE PROBLEM</b>	Damage antenna	Laser general problem	Downgrade
Cable connector	Damage antenna mount	Laser intermittent	Upgrade
Cable cut	Damage battery	Laser no beam	Software application problem
Cable general problem	Damage by water	Laser no decode	Software configuration issues
Cable intermittent	Damage case major damage	Laser scan line speed	Software does not load
Cable loose	Damage case minor damage	Laser weak/dim beam	Software error
Cable worn	Damage connector		Software general problem
	Damage end cap	<b>LED PROBLEM</b>	Software int applic problem
<b>CHARGING PROBLEM</b>	Damage general problem	Led flickering	Software revision/version
Charger general problem	Damage handle	Led general problem	Software wrong os
Charger not charging	Damage main board/pcb		Software wrong service pack
Charger over charging	Damage reset button	<b>LOCKUP/RESET PROBLEM</b>	
	Damage scan engine	Lockup general problem	<b>SPEAKER PROBLEM</b>
<b>CAMERA PROBLEM</b>	Damage scan head housing	Lockup intermittent	Speaker intermittent
Camera error message	Damage tp & display unit	Reset general problem	Speaker low volume
Camera image failure	Damage tp or display	Reset unexpected reboots	Speaker no sound
Camera no decode	Damage trigger		
	Damage warranty seal	<b>MEMORY PROBLEM</b>	<b>TOUCH PANEL PROBLEM</b>
<b>CRADLE PROBLEM</b>	Damage window/lens	Disk general problem	Touch panel & display problem
Cradle-No Charge/Power		Disk power problem	Touch panel problem
Cradle-No Ethernet	<b>DISPLAY PROBLEM</b>	Disk read/write problem	
	Display backlight	Memory error	<b>TRIGGER PROBLEM</b>
<b>COMMUNICATION PROBLEM</b>	Display colour distortion	Memory general problem	Trigger-Intermittent
Comms wrong rf card type	Display does not display	Memory insufficient	Trigger-Not Work
Communication bluetooth	Display general problem	Memory intermittent	Trigger-Scan Button Not Work
Communication general problem	Display intermittent problem	Memory sd card r/w issue	
Communication interface	Display lines		<b>WAND PROBLEM</b>
Communication loose gprs conn	Display missing characters	<b>POWER PROBLEM</b>	Wand broken tip
Communication modem	Display problem (no tp)	Power does not work	Wand dirty tip
Communication optical/ir		Power general problem	Wand general problem
Communication printer	<b>KEYBOARD PROBLEM</b>	Power intermittent	Wand missing tip
Communication range/coverage	Keyboard backlight	Power shortage	Wand no beam/decode
Communication voice/calls	Keyboard double key entry	Power won't power up	
Communication wifi	Keyboard general problem		<b>OTHERS</b>
Communications int problem	Keyboard intermittent problem	<b>PRINTER PROBLEM</b>	Error received (see notes)
Communications low signal	Keyboard keys not functional	Printer cable	Unspecified