



REPAIR ORDER PORTAL
USER GUIDE
RESOLVING A BULK LOAD ERROR

Common reasons for a bulk load error include:

1. Product name is not correct based on the serial number
2. Serial number could not be validated
3. Serial number already exists on the current repair order (cart)
4. Serial number already exists on an open repair order
5. Multiple product models are associated with the serial number

No Records

1. DOWNLOAD TEMPLATE

2. UPLOAD CSV FILE

3. LOAD DATA TO ORDER

ADD LINE

REMOVE LINE

SAVE

| Category | Problem Detail | Problem Description | Customer Reference # | Error Notes |
|----------|----------------|---------------------|----------------------|-------------|
|----------|----------------|---------------------|----------------------|-------------|

PREVIOUS

SAVE & EXIT

NEXT

No Records

Shipping Details

Add Products

Bulk L

OK

Order Confirmation

test-repair.zebra.com says

The value entered in field Product Name of buscomp ZEB RMA Drag Drop BC does not match any value in the bounded pick list ZEB Internal Product Simple PickList.(SBL-DAT-00225)

1 Product Name is not correct

In case the Product Name does not match with the Serial Number, you will get an error message during importing the CSV file.

**RESOLUTION:**

1. Click OK
2. Remove all the lines that have already been loaded
3. Go back to the template (not to the CSV File) and delete the Product Name
4. Load the file again

PENDING REPAIR ORDERS

1 - 10 of 10+

Note: Saved orders that have not been submitted will automatically expire 30 days from the creation date.

[NEW REPAIR ORDER](#)[CANCEL](#)[REFRESH](#)[COLUMNS DISPLAYED](#)

Filter Type



Filter Value

[FIND](#)

| Cart Number | Order Status | Creation Date | Created By | Contact | Billable Order | # Of Lines | Bulk Load | Bulk Load Status | Account# | Account Name | Address |
|-------------|--------------|---------------|------------------|-----------|----------------|------------|-----------|-----------------------|----------|---------------------|----------|
| 1-1DRBOPQQ | Pending | 24-Nov-2019 | PRDTEST.4221@... | EMEA DEMO | N | 0 | Y | Completed With Errors | 6765498 | Zebra Technologi... | Zebra Tr |
| 1-1DULQBJA | Pending | 22-Nov-2019 | PRDTEST.4221@... | EMEA DEMO | N | 2 | Y | Completed | 6765498 | Zebra Technologi... | Zebra Tr |
| 1-1DTV3ZPC | Pending | 21-Nov-2019 | PRDTEST.4221@... | EMEA DEMO | N | 0 | N | | 6765498 | Zebra Technologi... | Zebra Tr |
| 1-1DRDNG0U | Pending | 21-Nov-2019 | PRDTEST.4221@... | EMEA DEMO | N | 0 | N | | 6765498 | Zebra Technologi... | Zebra Tr |
| 1-1DTMGM5X | Pending | 21-Nov-2019 | PRDTEST.4221@... | EMEA DEMO | N | 0 | N | | 6765498 | Zebra Technologi... | Zebra Tr |
| 1-1DTMGLQX | Pending | 21-Nov-2019 | PRDTEST.4221@... | EMEA DEMO | Y | 2 | N | | 6765498 | Zebra Technologi... | Zebra Tr |
| 1-1DTMEA04 | Pending | 21-Nov-2019 | PRDTEST.4221@... | EMEA DEMO | N | 0 | N | | 6765498 | Zebra Technologi... | Zebra Tr |
| 1-1DOED2D8 | Pending | 15-Nov-2019 | PRDTEST.4224@... | -- | N | 0 | N | | 6765498 | Zebra Technologi... | Calle M. |
| 1-1DLZJY9E | Pending | 14-Nov-2019 | PRDTEST.4221@... | EMEA DEMO | N | 0 | N | | 6765498 | Zebra Technologi... | Dukes M |
| 1-1DNJFTFS | Pending | 13-Nov-2019 | PRDTEST.4221@... | EMEA DEMO | Y | 1 | N | | 6765498 | Zebra Technologi... | Dukes M |

In case there are other errors, the **Bulk Load Status** will display **Completed with Errors**. Click on the status to be navigated back to bulk load page.

**BULK LOAD**

1 - 4 of 4

[1. DOWNLOAD TEMPLATE](#)[2. UPLOAD CSV FILE](#)[3. LOAD DATA TO ORDER](#)[ADD LINE](#)[REMOVE LINE](#)[SAVE](#)

| <input type="checkbox"/> | Load Status Flag | Serial Number | I don't have Serial | Produ | Problem Category | Problem Detail | Problen | Custor | Error Notes |
|-------------------------------------|------------------|----------------|-------------------------------------|-------|------------------|-----------------------|---------|--------|--|
| <input checked="" type="checkbox"/> | | 1111122222 | <input checked="" type="checkbox"/> | | Camera | Camera no decode | | | The serial number entered has not been identified. Please verify the number again or select 'I don't have seri |
| <input type="checkbox"/> | | STBCSG492675C4 | | | Keyboard | Keyboard keys n... | | | The serial number entered has already been found in a saved cart or open active repair order# 1-1DULQBJA... |
| <input type="checkbox"/> | | STBCSG512629C4 | | | Printer | Printer printing q... | | | The serial number entered has already been found in a saved cart or open active repair order# 11542933-1... |
| <input type="checkbox"/> | | 1220430050 | | | Speaker | Speaker low volu... | | | Multiple asset retrieved using serial number. Please add Product Name along with Serial #. |

2 Serial Number could not be validated

The Serial Number is not correct and the flag **I don't have Serial Number** has been checked automatically.

[PREVIOUS](#)[SAVE & EXIT](#)[NEXT](#)

1 - 4 of 4

**BULK LOAD**

1 - 4 of 4

[1. DOWNLOAD TEMPLATE](#)[2. UPLOAD CSV FILE](#)[3. LOAD DATA TO ORDER](#)[ADD LINE](#)[REMOVE LINE](#)[SAVE](#)

| <input type="checkbox"/> | Load Status Flag | Serial Number | I don't have Serial | Product Name | Problem Category | Problem Detail | Proble Custom | Error Notes |
|-------------------------------------|------------------|----------------|-------------------------------------|--------------|------------------|-----------------------|---------------|--|
| <input checked="" type="checkbox"/> | | 1111122222 | <input checked="" type="checkbox"/> | | Camera | Camera no decode | | The serial number entered has not been identified. Please verify the number again or select 'I do... |
| <input type="checkbox"/> | | STBCSG492675C4 | | | Keyboard | Keyboard keys n... | | The serial number entered has already been found in a saved cart or open active repair order# ... |
| <input type="checkbox"/> | | STBCSG512629C4 | | | Printer | Printer printing q... | | The serial number entered has already been found in a saved cart or open active repair order# 1... |
| <input type="checkbox"/> | | | | | Speaker | Speaker low volu... | | Multiple asset retrieved using serial number. Please add Product Name along with Serial #. |

**RESOLUTION:**

1. Click in the **Product Name** field
2. Click on the arrow within the field
3. Select Product from the catalogue

[PREVIOUS](#)[SAVE & EXIT](#)[NEXT](#)

1 - 4 of 4

**BULK LOAD**

1 - 4 of 4

[1. DOWNLOAD TEMPLATE](#)[2. UPLOAD CSV FILE](#)[3. LOAD DATA TO ORDER](#)[ADD LINE](#)[REMOVE LINE](#)[SAVE](#)

| <input type="checkbox"/> | Load Status Flag | Serial Number | I don't have Serial | Produ | Problem Category | Problem Detail | Proble | Custor | Error Notes |
|-------------------------------------|------------------|----------------|-------------------------------------|-------|------------------|-----------------------|--------|--------|---|
| <input checked="" type="checkbox"/> | | 1111122222 | <input checked="" type="checkbox"/> | | Camera | Camera no decode | | | The serial number entered has not been identified. Please verify the number again or select 'I don't have seri... |
| <input type="checkbox"/> | | STBCSG492675C4 | | | Keyboard | Keyboard keys n... | | | The serial number entered has already been found in a saved cart or open active repair order# 1-1DULQBJA... |
| <input type="checkbox"/> | | STBCSG512629C4 | | | Printer | Printer printing q... | | | The serial number entered has already been found in a saved cart or open active repair order# 11542933-1... |
| <input type="checkbox"/> | | 1220430058 | | | Speaker | Speaker low volu... | | | Multiple asset retrieved using serial number. Please add Product Name along with Serial #. |

3 Serial number already exists on the current repair order (cart)

The Serial Number is already a part of an open cart that has not been submitted yet.

**BULK LOAD**

1 - 4 of 4

[1. DOWNLOAD TEMPLATE](#)[2. UPLOAD CSV FILE](#)[3. LOAD DATA TO ORDER](#)[ADD LINE](#)[REMOVE LINE](#)[SAVE](#)

| <input type="checkbox"/> | Load Status Flag | Serial Number | I don't have Serial | Produ | Problem Category | Problem Detail | Proble | Custor | Error Notes |
|-------------------------------------|------------------|----------------|-------------------------------------|-------|------------------|-----------------------|--------|--------|---|
| <input checked="" type="checkbox"/> | | 1111122222 | <input checked="" type="checkbox"/> | | Camera | Camera no decode | | | The serial number entered has not been identified. Please verify the number again or select 'I don't have seri... |
| <input type="checkbox"/> | | STBCSG492675C4 | | | Keyboard | Keyboard keys n... | | | The serial number entered has already been found in a saved cart or open active repair order# 1-1DULQBJA... |
| <input type="checkbox"/> | | STBCSG512629C4 | | | Printer | Printer printing q... | | | The serial number entered has already been found in a saved cart or open active repair order# 11542933-1... |
| <input type="checkbox"/> | | | | | Speaker | Speaker low volu... | | | Multiple asset retrieved using serial number. Please add Product Name along with Serial # |

**RESOLUTION:**

1. The error message displays the cart number. You can search for the cart number in **REPAIR ORDERS** page
2. You can remove the unit from Bulk Load and submit the cart where the unit was found
OR
You can remove the unit from the cart where the unit was found and load it once again in Bulk Load

[PREVIOUS](#)[SAVE & EXIT](#)[NEXT](#)

1 - 4 of 4

**BULK LOAD**

1 - 4 of 4

[1. DOWNLOAD TEMPLATE](#)[2. UPLOAD CSV FILE](#)[3. LOAD DATA TO ORDER](#)[ADD LINE](#)[REMOVE LINE](#)[SAVE](#)

| <input type="checkbox"/> | Load Status Flag | Serial Number | I don't have Serial | Produ | Problem Category | Problem Detail | Proble | Custor | Error Notes |
|-------------------------------------|------------------|----------------|-------------------------------------|-------|------------------|-----------------------|--------|--------|---|
| <input checked="" type="checkbox"/> | | 1111122222 | <input checked="" type="checkbox"/> | | Camera | Camera no decode | | | The serial number entered has not been identified. Please verify the number again or select 'I don't have seri... |
| <input type="checkbox"/> | | STBCSG492675C4 | | | Keyboard | Keyboard keys n... | | | The serial number entered has already been found in a saved cart or open active repair order# 1-1DULQBJA... |
| <input type="checkbox"/> | | STBCSG512629C4 | | | Printer | Printer printing q... | | | The serial number entered has already been found in a saved cart or open active repair order# 11542933-1. ... |
| <input type="checkbox"/> | | 1220430058 | | | Speaker | Speaker low volu... | | | Multiple asset retrieved using serial number. Please add Product Name along with Serial #. |

4

Serial number already exists on an open repair order

The Serial Number is already a part of an open order that was already submitted.

Shipping Details

Add Products

Bulk Load

Review Cart

Payment Details

Order Confirmation

BULK LOAD

1 - 4 of 4

1. DOWNLOAD TEMPLATE

2. UPLOAD CSV FILE

3. LOAD DATA TO ORDER

ADD

4b

REMOVE LINE

SAVE

| <input type="checkbox"/> | Load Status Flag | Serial Number | I don't have Serial | Product Name | Problem Category | Problem Detail | Proble | Custom | Error Notes |
|-------------------------------------|------------------|----------------|-------------------------------------|--------------|------------------|-----------------------|--------|--------|--|
| <input type="checkbox"/> | | 1111122222 | <input checked="" type="checkbox"/> | | Camera | Camera no decode | | | The serial number entered has not been identified. Please verify the number again or select 'I do... |
| <input type="checkbox"/> | | STBCSG492675C4 | | | Keyboard | Keyboard keys n... | | | The serial number entered has already been found in a saved cart or open active repair order# ... |
| <input checked="" type="checkbox"/> | | STBCSG512629C4 | | | Printer | Printer printing q... | | | The serial number entered has already been found in a saved cart or open active repair order# 1... |
| <input type="checkbox"/> | | 1220430058 | | | Speaker | Speaker low volu... | | | Multiple asset retrieved using serial number. Please add Product Name along with Serial #. |



RESOLUTION:

1. The error message displays the order number. You can search for the order number in **REPAIR STATUS** page
2. You have to remove the unit from Bulk Load and submit the cart without the unit

4a – Select the unit

4b – Remove it

PREVIOUS

SAVE & EXIT

NEXT

1 - 4 of 4

**BULK LOAD**

1 - 4 of 4

[1. DOWNLOAD TEMPLATE](#)[2. UPLOAD CSV FILE](#)[3. LOAD DATA TO ORDER](#)[ADD LINE](#)[REMOVE LINE](#)[SAVE](#)

| <input type="checkbox"/> | Load Status Flag | Serial Number | I don't have Serial | Produ | Problem Category | Problem Detail | Proble | Custom | Error Notes |
|-------------------------------------|------------------|----------------|-------------------------------------|-------|------------------|-----------------------|--------|--------|---|
| <input checked="" type="checkbox"/> | | 1111122222 | <input checked="" type="checkbox"/> | | Camera | Camera no decode | | | The serial number entered has not been identified. Please verify the number again or select 'I don't have seri... |
| <input type="checkbox"/> | | STBCSG492675C4 | | | Keyboard | Keyboard keys n... | | | The serial number entered has already been found in a saved cart or open active repair order# 1-1DULQBJA... |
| <input type="checkbox"/> | | STBCSG512629C4 | | | Printer | Printer printing q... | | | The serial number entered has already been found in a saved cart or open active repair order# 11542933-1. ... |
| <input type="checkbox"/> | | 1220430058 | | | Speaker | Speaker low volu... | | | Multiple asset retrieved using serial number. Please add Product Name along with Serial #. |

5 Multiple product models are associated with the serial number

There are multiple Product Names associated with the serial number

Shipping Details

Add Products

Bulk Load

Review Cart

Payment Details

Order Confirmation

BULK LOAD

1 - 4 of 4

1. DOWNLOAD TEMPLATE

2. UPLOAD CSV FILE

3. LOAD DATA TO ORDER

ADD LINE

REMOVE LINE

SAVE

| <input type="checkbox"/> | Load Status Flag | Serial Number | I don't have Serial | Product Name | Problem Category | Problem Detail | Proble | Custom | Error Notes |
|-------------------------------------|------------------|----------------|-------------------------------------|--------------|------------------|-----------------------|--------|--------|--|
| <input type="checkbox"/> | | 1111122222 | <input checked="" type="checkbox"/> | | Camera | Camera no decode | | | The serial number entered has not been identified. Please verify the number again or select 'I do... |
| <input type="checkbox"/> | | STBCSG492675C4 | | | Keyboard | Keyboard keys n... | | | The serial number entered has already been found in a saved cart or open active repair order# ... |
| <input type="checkbox"/> | | STBCSG512629C4 | | | Printer | Printer printing q... | | | The serial number entered has already been found in a saved cart or open active repair order# 1... |
| <input checked="" type="checkbox"/> | | 1220430058 | | | Speaker | Speaker low volu... | | | Multiple asset retrieved using serial number. Please add Product Name along with Serial #. |



RESOLUTION:

1. Click in the **SERIAL NUMBER** field
2. Click on the arrow within the field
3. Select the correct product from the pop-up window

PREVIOUS

SAVE & EXIT

NEXT

1 - 4 of 4

Shipping Details

Add Products

Bulk Load

Review Cart

Payment Details

Order Confirmation

BULK LOAD

1 - 4 of 4

1. DOWNLOAD TEMPLATE

2. UPLOAD CSV

6

3. LOAD DATA TO ORDER

ADD LINE

REMOVE LINE

SAVE

| <input type="checkbox"/> | Load Status Flag | Serial Number | I don't have Serial | Product Name | Problem Category | Problem Detail | Problem | Custom | Error Notes |
|-------------------------------------|------------------|----------------|-------------------------------------|-----------------|------------------|-----------------------|---------|--------|--|
| <input checked="" type="checkbox"/> | | 111122222 | <input checked="" type="checkbox"/> | MC9190-G30SW... | Camera | Camera no decode | | | The serial number entered has not been identified. Please verify the number again or select 'I do... |
| <input type="checkbox"/> | | STBCSG492675C4 | | | Keyboard | Keyboard keys n... | | | The serial number entered has already been found in a saved cart or open active repair order# ... |
| <input type="checkbox"/> | | STBCSG512629C4 | | | Printer | Printer printing q... | | | The serial number entered has already been found in a saved cart or open active repair order# 1... |
| <input type="checkbox"/> | | 1220430058 | | MC959B-KDGBA... | Speaker | Speaker low volu... | | | Multiple asset retrieved using serial number. Please add Product Name along with Serial #. |

After you have resolved all the errors with the bulk load, click on **3. LOAD DATA TO ORDER**

PREVIOUS

SAVE & EXIT

NEXT

1 - 4 of 4

Shipping Details

Add Products

Bulk Load

Review Cart

Payment Details

Order Confirmation

BULK LOAD

1 - 8 of 8

1. DOWNLOAD TEMPLATE

7

Bulk Load is being processed. It may take several minutes depending on the number of products. When completed, email notification will be sent to prctest.4223@mailinator.com--removed with instructions.

OK

ADD LINE

REMOVE LINE

SAVE

r Notes

| <input type="checkbox"/> | Load Status Flag | Serial Num |
|-------------------------------------|------------------|------------|
| <input checked="" type="checkbox"/> | | 1702052140 |

You will be navigated back to the **REPAIR ORDERS** tab and notified by email about the bulk load completion

PENDING REPAIR ORDERS

1 - 9 of 9

Note: Saved orders that have not been submitted will automatically expire 30 days from the creation date.

[NEW REPAIR ORDER](#)

8

[REFRESH](#)[COLUMNS DISPLAYED](#)

Filter Type



Filter Value

[FIND](#)

| Cart Number | Order Status | Creation Date | Created By | Contact | # Of Lines | Bulk Load | Bulk Load Status | Account# | Account Name | Address Line 1 | Address Line 2 | City |
|-------------|--------------|---------------|------------------|---------------|------------|-----------|------------------|----------|---------------------|-----------------|----------------|------|
| 1-1BGNJMAK | Pending | 07-Aug-2019 | PRDTEST.4223@... | Test Training | 0 | N | In Progress | 6765515 | Zebra Technologi... | 3 OVERLOOK P... | | Lin |
| 1-1BG0Q8NX | Pending | 07-Aug-2019 | PRDTEST.4223@... | Test Training | 0 | Y | Completed | 6765515 | Zebra Technologi... | 3 OVERLOOK P... | | Linc |
| 1-1BG2GELA | Pending | 05-Aug-2019 | PRDTEST.4223@... | Test Training | 1 | N | | 6765515 | Zebra Technologi... | 3 OVERLOOK P... | | Linc |
| 1-1BG2GEG1 | Pending | 05-Aug-2019 | PRDTEST.4223@... | Test Training | 0 | N | | 6765515 | Zebra Technologi... | 3 OVERLOOK P... | | Linc |
| 1-1BDASQ0W | Pending | 01-Aug-2019 | PRDTEST.4223@... | Test Training | 0 | N | | 6765515 | Zebra Technologi... | 3 OVERLOOK P... | | Linc |
| 1-1BEH3MCF | Pending | 01-Aug-2019 | PRDTEST.4223@... | Test Training | 0 | N | | 6765515 | Zebra Technologi... | 3 OVERLOOK P... | | Linc |
| 1-1BEH3MB1 | Pending | 01-Aug-2019 | PRDTEST.4223@... | | 0 | N | | 6765515 | Zebra Technologi... | | | |
| 1-1BDIRQ81 | Pending | 30-Jul-2019 | PRDTEST.4223@... | Test Training | 0 | N | | 6765515 | Zebra Technologi... | 3 OVERLOOK P... | | Linc |
| 1-16LMAHUP | Pending | 09-Jul-2019 | PRDTEST.4224@... | Carolyn Assad | 1 | N | | 6765515 | Zebra Technologi... | 3 OVERLOOK P... | | Linc |

To see the actual status of the bulk load, you need to click on **REFRESH** button

PENDING REPAIR ORDERS

1 - 8 of 8

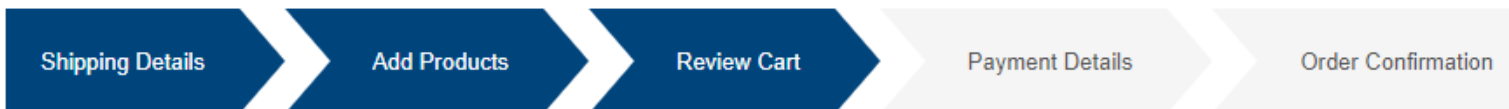
Note: Saved orders that have not been submitted will automatically expire 30 days from the creation date.

[NEW REPAIR ORDER](#) [CANCEL](#) [REFRESH](#) [COLUMNS DISPLAYED](#) [FIND](#)

| Cart Number | Order Status | Creation Date | Created By | Contact | # Of Lines | Bulk | Bulk Load Status | Account# | Account Name | Address Line 1 | Address Line 2 | City |
|-------------|--------------|---------------|------------------|---------------|------------|------|------------------|----------|---------------------|-----------------|----------------|------|
| 1-1BGNJMAK | Pending | 07-Aug-2019 | PRDTEST.4223@... | Test Training | 8 | Y | Completed | 6765515 | Zebra Technologi... | 3 OVERLOOK P... | | Linc |
| 1-1BG2GELA | Pending | 05-Aug-2019 | PRDTEST.4223@... | Test Training | 1 | N | | 6765515 | Zebra Technologi... | 3 OVERLOOK P... | | Linc |
| 1-1BG2GEG1 | Pending | 05-Aug-2019 | PRDTEST.4223@... | Test Training | 0 | N | | 6765515 | Zebra Technologi... | 3 OVERLOOK P... | | Linc |
| 1-1BDASQ0W | Pending | 01-Aug-2019 | PRDTEST.4223@... | Test Training | 1 | N | | 6765515 | Zebra Technologi... | 3 OVERLOOK P... | | Linc |
| 1-1BEH3MCF | Pending | 01-Aug-2019 | PRDTEST.4223@... | Test Training | 0 | N | | 6765515 | Zebra Technologi... | 3 OVERLOOK P... | | Linc |
| 1-1BEH3MB1 | Pending | 01-Aug-2019 | PRDTEST.4223@... | | 0 | N | | 6765515 | Zebra Technologi... | | | |
| 1-1BDIRQ81 | Pending | 30-Jul-2019 | PRDTEST.4223@... | Test Training | 0 | N | | 6765515 | Zebra Technologi... | 3 OVERLOOK P... | | Linc |
| 1-16LMAHUP | Pending | 09-Jul-2019 | PRDTEST.4224@... | Carolyn Assad | 1 | N | | 6765515 | Zebra Technologi... | 3 OVERLOOK P... | | Linc |

9

After resolving all the errors correctly, the **Bulk Load Status** should be **Completed**.
Click on **Completed**



ACCOUNT

Account Number
6765515

Account Name
Zebra Technologies NA Demo Depot

SHIP TO CONTACT

Contact
Test Training

Contact Email Address
test@training.com

Work Phone #
123456789

RETURN SHIPPING ADDRESS

Store Number

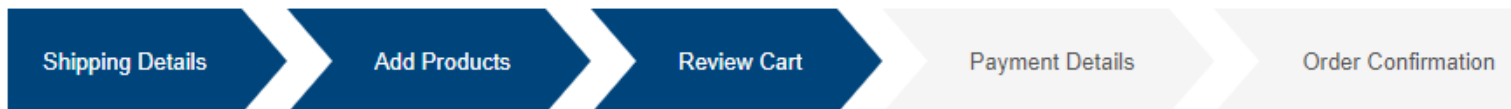
3 OVERLOOK POINT,
Lincolnshire, Lake,
IL, United States, 60069

Edit or dispute the units *if necessary*

10

| | EDIT | REMOVE | DISPUTE JOB TYPE | REMOVE DISPUTE | KITS AND CONFIGURATIONS | DOCUMENTS | Filter Type | Filter Value | FIND | | |
|-------------------------------------|--------|----------------------|------------------|-----------------|-------------------------|------------------|-------------|------------------|-----------------|-------------------|---------------|
| <input type="checkbox"/> | Line # | Customer Reference # | Serial # | Product | Job Type | Exchange Type | Net Price | Line Item Status | Line Sub Status | Request Type | Repair Center |
| <input checked="" type="checkbox"/> | 1 | | 17020521401395 | MC67NA-PDABA... | Contract | Advance Exchange | \$0.00 | Pending | | Standard Exchange | Arkansas Serv |
| <input type="checkbox"/> | 2 | | 17020521401396 | MC67NA-PDABA... | Contract | Advance Exchange | \$0.00 | Pending | | Standard Exchange | Arkansas Serv |
| <input type="checkbox"/> | 3 | | 17020521401397 | MC67NA-PDABA... | Contract | Advance Exchange | \$0.00 | Pending | | Standard Exchange | Arkansas Serv |
| <input type="checkbox"/> | 4 | | 17020521401398 | MC67NA-PDABA... | Contract | Advance Exchange | \$0.00 | Pending | | Standard Exchange | Arkansas Serv |
| <input type="checkbox"/> | 5 | | 17020521401399 | MC67NA-PDABA... | Contract | Advance Exchange | \$0.00 | Pending | | Standard Exchange | Arkansas Serv |

I have read and agree to Zebra's Terms and Conditions of Sale.
[Click here](#) to read the Service Description Document for your order type and country.



| | | |
|---|---|--|
| ACCOUNT Account Number 6765515 Account Name Zebra Technologies NA Demo Depot | SHIP TO CONTACT Contact Test Training Contact Email Address test@training.com Work Phone # 123456789 | RETURN SHIPPING ADDRESS Store Number 3 OVERLOOK POINT, Lincolnshire, Lake, IL, United States, 60069 |
|---|---|--|

11 Proceed with submission of the cart

EDIT REMOVE DISPUTE JOB TYPE REMOVE DISPUTE KITS AND CONFIGURATIONS DOCUMENTS Filter Type Filter Value FIND

| <input type="checkbox"/> | Line # | Customer Reference # | Serial # | Product | Job Type | Exchange Type | Net Price | Line Item Status | Line Sub Status | Request Type | Repair Center |
|-------------------------------------|--------|----------------------|----------------|-----------------|----------|------------------|-----------|------------------|-----------------|-------------------|---------------|
| <input checked="" type="checkbox"/> | 1 | | 17020521401395 | MC67NA-PDABA... | Contract | Advance Exchange | \$0.00 | Pending | | Standard Exchange | Arkansas Serv |
| <input type="checkbox"/> | 2 | | 17020521401396 | MC67NA-PDABA... | Contract | Advance Exchange | \$0.00 | Pending | | Standard Exchange | Arkansas Serv |
| <input type="checkbox"/> | 3 | | 17020521401397 | MC67NA-PDABA... | Contract | Advance Exchange | \$0.00 | Pending | | Standard Exchange | Arkansas Serv |
| <input type="checkbox"/> | 4 | | 17020521401398 | MC67NA-PDABA... | Contract | Advance Exchange | \$0.00 | Pending | | Standard Exchange | Arkansas Serv |
| <input type="checkbox"/> | 5 | | 17020521401399 | MC67NA-PDABA... | Contract | Advance Exchange | \$0.00 | Pending | | Standard Exchange | Arkansas Serv |

I have read and agree to Zebra's Terms and Conditions of Sale.
[Click here](#) to read the Service Description Document for your order type and country.